



ABUSE/VIOLENCE – ADULTS

COUNSELLING, SUPPORT GROUPS AND PROGRAMS

DUFFERIN COUNTY

Assault Prevention Canada www.assaultpreventioncanada.com/	905-381-0396	Information on Protecting Yourself, Safety First, Safe Habits Test, Protecting Children and Bullying
Assaulted Women's Helpline www.awhl.org	Crisis Line 416-863-0511 1-866-863-0511 TTY Line 1-866-863-7868	Anonymous, confidential 24-hour telephone service for women who have experienced any form of abuse. Provides crisis counselling, emotional support, safety planning, information and referral to emergency shelters, legal services, counsellors and community services, as well as culturally appropriate resources for abused women
Caledon/Dufferin Victim Service 390 C-Line Orangeville, ON L9W 3Z8 www.cdvs.ca	519-942-1452 1-888-742-2658 Crisis Line 905-951-3838 or 1-888-743-6496	Provides support for individuals affected by crime and tragic circumstance Offers daily 24 hours on scene crisis intervention, addresses immediate safety concerns, community information sessions, practical assistance, needs assessment, development of personalized service plans, safety planning, the provision of information, referrals to counselling and relevant community and government support services and follow up contact Immediate financial support is also available to eligible victims of specific crimes through the Victim Quick Response Program

Caledon/Dufferin Victim Service (Contd)		Information about police and court procedure as well as court monitoring and accompaniment is available through our agency The services may be provided in person or by telephone
Canadian Centre for Abuse Awareness 9-1151 Gorham St Newmarket, ON L3Y8Y1 www.abusehurts.com	905-967-0687 1-800-379-8858	Programs and resources for victims and survivors of abuse * funds external programs and organizations in the same field
Catholic Family Services of Peel Dufferin Orangeville Office: 655 Riddell Rd Orangeville, ON L9W 4Z5 www.cfspd.com Shelburne Location: Edelbrock Centre 30 Centre St Shelburne, ON L9W 2X	1-888-940-0584 Intake 905-450-1608	Comprehensive services to families experiencing abuse - support groups and individual and family counselling Counselling programs Individual, couple and family program Sistering and community wellness program Adults who have experience childhood abuse Partner abuse Partner assault response Counselling services also offered once a week in Shelburne
Chrysalis Anti-Human Trafficking Network Hotline www.chrysalisnetwork.org	1-866-528-7109	Telephone counselling and support by trained volunteer trauma counsellors Canada's only national human trafficking hotline, which provides trauma counselling, referrals, and safety planning to workers in the commercial sex industry.
Crime Stoppers www.ontariocrimestoppers.com	1-800-222-TIPS(8477)	Crime Stoppers is a partnership of the public, police and media which provides the community with a proactive Program to anonymously assist in solving crime
Criminal Injuries Compensation Board 655 Bay St, 14th Floor Toronto, Ontario M7A 2A3 www.cicb.gov.on.ca	416-326-2900 1-800-372-7463	The CICB assesses and awards financial compensation for victims and family members of deceased victims of violent crimes committed in Ontario. The CICB can compensate victims for pain and suffering, loss of income, treatment expenses, funeral expenses and other costs that result from being a victim of the crime.

Criminal Injuries Compensation Board (Contd)		<p>The CICB is committed to the principles of the Victims' Bill of Rights, 1995, which states that all victims should be treated with courtesy, compassion and respect for their personal dignity and privacy.</p> <p>The CICB does not provide emergency services to victims of crime.</p> <ul style="list-style-type: none"> •If you or someone you know is in immediate danger, call 9-1-1. •To find out about services for victims in your area, call the Victim Support Line anytime at 1-888-579-2888 or 416-314-2447 or search the Victims Services Directory. <p>Victims may also qualify for assistance from other government programs such as the Financial Assistance for Families of Homicide Victims or the Victim Quick Response Program.</p>
Family Transition Place 20 Bredin Pkwy Orangeville, ON L9W 4Z9 www.familytransitionplace.ca	Help Line 519-941-4357 1-800-265-9178 Caledon 905-584-4357	Counselling for sexual abuse/assault survivors. Counselling Programs & Services with: Daily 24 Hour Crisis / Info Line, Individual Counselling, Workshops for Women, Men's Support Family Transition Place does NOT provide on-line counselling. Satellite Offices - Counselling at Caledon Community Services 18 King St E, Bolton, ON L7E 1E8 at Mel Lloyd Centre 167 Centre Street, Shelburne, ON L0N 1S1
Fem'aide Ligne de soutien pour femmes victimes de violence www.femaide.ca	1-877-336-2433	Provincial telephone helpline for French-speaking women dealing with violence, who have experienced violence in an intimate relationship and/or who have been sexually assaulted * provides free, anonymous and confidential support * information and referral to appropriate services
Headwaters Health Care Centre 100 Rolling Hills Dr Orangeville, ON L9W 4X9 Website: www.headwatershealth.ca	Medical and Crisis Support 519-941-2410 Ext. 2214 Counselling for Adults and Adult	Medical and Crisis Support * offered at Headwaters Health Care Centre, Sunrise Centre (a special suite designed to ensure privacy) * important to receive medical attention as soon as possible, preferably within 72 hours (adult) or 24 hours (child) of the assault * specially trained Sexual Assault Nurse Examiners are on-call to help individuals and a social worker is available for follow-up support * Centre has a non-clinical treatment room, waiting room and children's play area and a private interview room

Headwaters Health Care Centre (Contd)	Survivors of Childhood Assault: Family Transition Place 519-941-4357	SATP- has been established at the Headwaters Orangeville site to respond to the need of any victim of a recent sexual assault (female/male) The Sexual Assault Treatment Program (SATP) -provides prompt, confidential, and individualized care to victims of recent sexual assaults at the Headwaters Hospital Emergency Department and is available daily 24 hours
Ontario. Ministry of Attorney General Program and Services of Victims of Crime www.attorneygeneral.jus.gov.on.ca/english/ovss/programs.php#domestic	Victim Support Line: 1-888-579-2888 416-314-2447	For information about programs and services for victims of crime and their families, follow the links below. Support services for victims and families of victims: <ul style="list-style-type: none"> • Domestic Violence Court Program • Family Court Support Worker Program • Help for child victims • Internet Child Exploitation Counselling Program • Legal Services • Partner Assault Response Programs • Male Victims - Support services for male survivors of sexual abuse • Sexual Assault/Rape Crisis Centres • Victim Crisis Assistance Ontario • Victim/Witness Assistance Program • Free Legal Support for Human Trafficking Survivors Financial assistance programs for victims and families of victims: <ul style="list-style-type: none"> • Criminal Injuries Compensation Board • Financial Assistance for Families of Homicide Victims Program • Victim Quick Response Program • Vulnerable Victims and Family Fund Other initiatives for victims of crime: <ul style="list-style-type: none"> • Human Trafficking - Online Training Initiative • Victim Services Awards of Distinction

Ontario Provincial Police Dufferin Detachment 506312 Highway 89 Mono, Ontario L9V 1H9 www.opp.ca	519 925-3838	OPP Units Child sexual exploitation, Community safety services, Crime stoppers, Crisis intervention, etc.
Torchlight-Distress Line (24/7) Crisis Line/Distress Line/TeleCheck torchlightcanada.org/	Distress Line 1-888-821-3760 Emergency Shelter 519-767-6594 TeleCheck 519-415-3764	Daily 24 hour hotline for people of all ages in need of emotional support People who call may be experiencing: a mental health concern, caregiver stress, addiction, suicide crisis, other issues they wish to discuss Also provides emergency shelter resources
Victims of Violence Canadian Centre for Missing Children 117 CentrepoinTE Dr, Suite 340 Ottawa, ON K2G 5X3 www.victimsofviolence.on.ca	613-233-0052 1-888-606-0000	Dedicated to the prevention of crimes against children. Provides support and referrals to victims of violent crime. Programs and services include: public awareness about crimes against children: Canadian Centre for Missing Children, a clearinghouse for information on missing children (and adults); support and assistance for victims of violent crime; and public education. Provides service to all of Canada