



ELDER ABUSE

DUFFERIN COUNTY

Advocacy Centre for the Elderly (ACE) 2 Carlton St, Suite 701 Toronto, ON M5B 1J3 www.ancelaw.ca	416-598-2656	<p>Specialty community legal clinic provides a range of legal services to low income seniors</p> <p>Focuses on elder law issues such as health care consent, advance care planning, long term care, community care, retirement home tenancies, seniors consumer issues and elder abuse * legal services include advice, representation, education and law reform activities * works with local community legal clinics in Ontario to provide legal services to seniors * education programs on elder law topics delivered to seniors and service providers including social services, health and law professionals * website posts information and publications on elder abuse, home care, long term care, powers of attorney, retirement homes and other legal issues</p> <p>Eligibility: Low-income people aged 60 and older in the Greater Toronto area * may also provide services to older adults outside of Toronto if the case is of significance to the seniors' community in Ontario</p>
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<p>Assaulted Women's Helpline www.awhl.org</p>	<p>Office 416-364-4144 Crisis 416-863-0511 1-866-863-0511</p>	<p>Confidential and anonymous crisis line * services offered include counselling, emotional support, information, safety planning and referrals in more than 150 languages * public education materials and training, seminars and workshops available through the Training, Resource and Outreach Department (416-364-4144 ext 223)</p> <p>For French services, contact Fem'aide: 1-877-336-2433 * TTY: 1-866-860-7082</p> <p>For survivors, family members, friends and anyone connected to an abused women over 7 years of age</p>
<p>Caledon/Dufferin Victim Service 390 C-Line Orangeville, ON L9W 3Z8 www.cdvs.ca</p>	<p>519-942-1452 1-888-742-2658 Crisis Line 1-888-743-6496</p>	<p>Provides support for individuals affected by crime and tragic circumstance that is victim centered and culturally competent * services may be provided in person or by telephone</p> <p>Services include: 24/7 on scene crisis intervention * addressing immediate safety concerns * community information sessions * practical assistance * needs assessment * development of personalized service plans * safety planning * the provision of information * referrals to counselling and relevant community and government support services and follow up contact * staff and volunteers provide free confidential and non-judgmental support</p> <p>Immediate financial support is also available to eligible victims of specific crimes through the Victim Quick Response Program</p> <p>Information about police and court procedure as well as court monitoring and accompaniment is available through our agency</p>

Canadian Anti-Fraud Centre (previously "PhoneBusters") www.antifraudcentre-centreantifraude.ca	1-888-495-8501	<p>Information service and call centre established for consumers to report fraud complaints</p> <p>Collects information on telemarketing, advanced fee fraud letters (West African letters) and identity theft complaints * provides assistance and intelligence reports to law enforcement and regulatory agencies in Canada, the United States and abroad to assist in bringing action against fraudsters * individuals should also contact local police to file a report and to have the matter investigated * SeniorBuster program provides awareness/education to seniors groups</p> <p>Operated by the RCMP, OPP and the Competition Bureau Canada</p>
Catholic Family Services of Peel-Dufferin 60 West Dr, Suite 201 Brampton, ON L6T 3T6 Orangeville Office Dufferin Child and Family Services 655 Riddell Road Orangeville, ON, L9W 4Z5 www.cfspd.com	Intake 905-450-1608 ext 112 1-888-940-0584	<p>Comprehensive services to families experiencing abuse - support groups and individual and family counselling</p> <p>Counselling programs Individual, couple and family program Sistering and community wellness program Adults who have experience childhood abuse Partner abuse Partner assault response</p> <p>Wall-In Counselling available once a week</p>
Dufferin Network For Prevention of Elder Abuse c/o the Alzheimer Society Dufferin 25 Centennial Rd, Unit 1 Orangeville, ON L9W 1R1	519-941-1221	<p>Aging Well in Dufferin-Network includes Elder Abuse Prevention</p> <p>Elder Abuse Prevention - Seniors at risk</p>
Elder Abuse Ontario www.elderabuseontario.com	Central West 416-916-6728 ext 225	<p>Raises awareness about the abuse and neglect of older adults, under the Ontario Strategy to Combat Elder Abuse</p> <p>Senior Safety Line - Free confidential support line for seniors suffering abuse including physical, mental, sexual, neglect, and financial</p> <p>* help available in 150 languages</p>

Elder Abuse Ontario (Contd)		<p>In an emergency call 911</p> <p>Reporting elder abuse in a non-emergency:</p> <p>Long-Term Care ACTION Line 1-866-434-0144</p> <p>Retirement Homes Regulatory Authority 1-855-275-7472</p> <p>Crime Stoppers 1-800-222-TIPS (8477)</p> <p>Help Line Support Services</p> <p>Victim Support Line 1-888-579-2888</p> <p>Seniors Safety Line 1-866-299-1011</p> <p>Assaulted Women's Helpline 1-866-863-0511</p>
<p>Fem'aide</p> <p>Lignin de soutien pour femmes victimes de violence</p> <p>www.femaide.ca</p>	1-877-336-2433	<p>Provincial telephone helpline for French-speaking women dealing with violence, who have experienced violence in an intimate relationship or who have been sexually assaulted * while primarily for women, also offers support services to people who are touched by violence against women. Available 24 hours a day, 7 days a week * free, anonymous and confidential support * information and referral to appropriate services</p>
<p>Ontario Provincial Police - Caledon Criminal Investigative Services</p> <p>15924 Innis Lake Rd Caledon, ON L7C 2Z1</p> <p>www.caledon.ca/en/live/oppcaledon.asp</p>	<p>905-584-2241</p> <p>Non-emergency call across Ontario</p> <p>1-888-310-1122</p>	<p>Works to serve and protect the residents of the Town of Caledon</p> <p>Programs: Ride program, Neighbourhood Watch program, Community Policing, Victim Services, Road Watch, assists with Bicycle Rodeo, program to Reduce Impaired Drivers Everywhere</p>
<p>Ontario Provincial Police</p> <p>Website: http://www.opp.ca</p> <p>Dufferin Detachment</p> <p>506312 Highway 89 Mono, ON L6V 1H9</p>	<p>519-925-3838</p> <p>1-888-310-1122</p>	<p>OPP Units:</p> <p>Community Safety Units</p> <p>Crime Stoppers</p> <p>Senior Abuse</p>
<p>Orangeville Police Service</p> <p>390 C Line Orangeville, ON L9W 3Z8</p> <p>www.orangeville.ca/orangeville-police-service</p>	519-941-2522	
<p>Seniors Safety Line</p> <p>http://www.elderabuseontario.com/wh-at-is-elder-abuse/help-for-seniors/</p>	1-866-299-1011	<p>Assists seniors who are being abused. Available 24/7 and offers service in over 150 languages</p>

TorchLight - Distress Line (24/7) torchlightcanada.org/	Distress Line 1-888-821-3761 TeleCheck 519-415-3764	Distress Line Daily 24 hour hotline for people of all ages in need of emotional support TeleCheck Daily call-out check-in service that supports the safety of seniors who wish to live independently in their homes
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