



ELDER ABUSE

ETOBICOKE (TORONTO)

Advocacy Centre for the Elderly (ACE) 2 Carlton St, Suite 701 Toronto, ON M5B 1J3 www.ancelaw.ca	416-598-2656	<p>Specialty community legal clinic provides a range of legal services to low income seniors</p> <p>Focuses on elder law issues such as health care consent, advance care planning, long term care, community care, retirement home tenancies, seniors consumer issues and elder abuse * legal services include advice, representation, education and law reform activities * works with local community legal clinics in Ontario to provide legal services to seniors * education programs on elder law topics delivered to seniors and service providers including social services, health and law professionals * website posts information and publications on elder abuse, home care, long term care, powers of attorney, retirement homes and other legal issues</p> <p>Eligibility: Low-income people aged 60 and older in the Greater Toronto area * may also provide services to older adults outside of Toronto if the case is of significance to the seniors' community in Ontario</p>
--	---------------------	---

Assaulted Women's Helpline www.awhl.org	Office 416-364-4144 Crisis 416-863-0511 1-866-863-0511	<p>Confidential and anonymous crisis line * services offered include counselling, emotional support, information, safety planning and referrals in more than 150 languages * public education materials and training, seminars and workshops available through the Training, Resource and Outreach Department (416-364-4144 ext 223)</p> <p>For French services, contact Fem'aide: 1-877-336-2433 * TTY: 1-866-860-7082</p> <p>For survivors, family members, friends and anyone connected to an abused women over 7 years of age</p>
Canadian Anti-Fraud Centre (previously "PhoneBusters") www.antifraudcentre-centreantifraude.ca	1-888-495-8501	<p>Information service and call centre established for consumers to report fraud complaints</p> <p>Collects information on telemarketing, advanced fee fraud letters (West African letters) and identity theft complaints * provides assistance and intelligence reports to law enforcement and regulatory agencies in Canada, the United States and abroad to assist in bringing action against fraudsters * individuals should also contact local police to file a report and to have the matter investigated * SeniorBuster program provides awareness/education to seniors groups</p> <p>Operated by the RCMP, OPP and the Competition Bureau Canada</p>
Carefirst Seniors and Community Services Association 479 Dundas St W Toronto, ON M5T 1H1 www.carefirstseniors.com 300 Silver Star Blvd Scarborough, ON M1V 0G2	416-585-2013 Chinese Elder Abuse 416-502-2321 416-502-2323	<p>Chinese Elder Abuse Services - aimed at preventing, identifying, investigating and/or mitigating the effects of elder abuse. Elder abuse includes any action or neglect that results in harm (e.g. physical, psychological, emotional, and financial) to an elderly person. This program aims to educate Chinese community, raise its awareness and prevent/identify/investigate and/or mitigate the effects of elder abuse in Chinese community</p>

Distress Centre PO Box 243, Stn Adelaide Toronto, ON M5C 2J4 www.torontodistresscentre.com	Crisis 416-408-4357	Telephone response to persons in need of immediate emotional support, crisis intervention or suicide prevention * links to other emergency services or professional help as appropriate * callers' issues include domestic violence, mental health crisis, risk of suicide, social isolation, addictions, mental and physical health concerns * Caller Reassurance Program for vulnerable seniors
Elder Abuse Ontario www.elderabuseontario.com	Central West 416-916-6728 ext 225	Raises awareness about the abuse and neglect of older adults, under the Ontario Strategy to Combat Elder Abuse Senior Safety Line - Free confidential support line for seniors suffering abuse including physical, mental, sexual, neglect, and financial * help available in 150 languages In an emergency call 911 Reporting elder abuse in a non-emergency: Long-Term Care ACTION Line 1-866-434-0144 Retirement Homes Regulatory Authority 1-855-275-7472 Crime Stoppers 1-800-222-TIPS (8477) Help Line Support Services Victim Support Line 1-888-579-2888 Seniors Safety Line 1-866-299-1011 Assaulted Women's Helpline 1-866-863-0511
Family Services Toronto 128A Sterling Rd Suite 202 Toronto, ON M6R 2B7 www.familyservicetoronto.org 8 Taber Rd Etobicoke, ON M9W 3A4	Service Access Unit 416-595-9618 416-744-6312	Seniors and Caregivers Support Individual counselling, group programs, support groups and practical assistance to help older adults 60 years and older, and those with disabilities 50 years and older, deal with abusive relationships, difficult medical conditions (such as Alzheimer Disease, stroke, depression), cope with change and loss, explore housing alternatives, access community support programs, or other issues Pat's Place - Short term accommodation for one senior facing abuse, maximum stay 60 days Elder Abuse Consultation Team 416-586-9780 ext 422 - Provides support to professionals in the field

Fem'aide Lignin de soutien pour femmes victimes de violence www.femaide.ca	1-877-336-2433	Provincial telephone helpline for French-speaking women dealing with violence, who have experienced violence in an intimate relationship or who have been sexually assaulted * while primarily for women, also offers support services to people who are touched by violence against women. Available 24 hours a day, 7 days a week * free, anonymous and confidential support * information and referral to appropriate services
Ontario Provincial Police Website: http://www.opp.ca Toronto Detachment: 2682 Keele S North York, ON M3M 3G5	1-800-310-1122 416 235-4981	Related OPP Units: Community Safety Units Crime Stoppers Senior Abuse
Prevention of Elder Abuse Coalition of Etobicoke and York (PEACE) York-Fairbanks Centre for Seniors 2213 Dufferin St Toronto, ON M6M 2J5	416-651-8300	Seniors at risk
Seniors Safety Line http://www.elderabuseontario.com/what-is-elder-abuse/help-for-seniors/	1-866-299-1011	Assists seniors who are being abused. Available 24/7 and offers service in over 150 languages
Toronto Crime Stoppers www.222tips.com	1-800-222-8477	Anonymous tipline for information on crimes from the public * partnership of the public, police and media, with staff provided by Toronto Police Service
Toronto Police Service Website: www.torontopolice.on.ca	416-808-2222 Domestic Violence: 416-808-0104 Elder Abuse: 416-808-0130	Program offered under Divisional Policing Support Unit: - Elder Abuse

<p>Victims Services Toronto 40 College St, Ground Fl Toronto, ON M5G 2J3 www.victimservicesontario.com</p>	<p>416-808-7066</p>	<p>Immediate crisis response, intervention and prevention services , intervention and safety services, on site and by telephone</p> <p>Victim Quick Response Program (VQRP) -- immediate assistance with emergency expenses related to the incident, including emergency home safety, accommodation, meals, transportation, dependent care costs, counselling, cellular phones, vision care, crime scene cleanup, and funeral expenses * additional assistance for victims of human trafficking include replacement of government documents, storage locker, dental, tattoo removal, and treatment at a recovery facility * no direct reimbursement to victims</p>
---	----------------------------	---