



# ELDER ABUSE

## WOODBIDGE

<p><b>Advocacy Centre for the Elderly (ACE)</b>          2 Carlton St, Suite 701          Toronto, ON M5B 1J3  <a href="http://www.ancelaw.ca">www.ancelaw.ca</a></p>	<p><b>416-598-2656</b></p>	<p>Specialty community legal clinic provides a range of legal services to low income seniors</p> <p>Focuses on elder law issues such as health care consent, advance care planning, long term care, community care, retirement home tenancies, seniors consumer issues and elder abuse * legal services include advice, representation, education and law reform activities * works with local community legal clinics in Ontario to provide legal services to seniors * education programs on elder law topics delivered to seniors and service providers including social services, health and law professionals * website posts information and publications on elder abuse, home care, long term care, powers of attorney, retirement homes and other legal issues</p> <p>Eligibility: Low-income people aged 60 and older in the Greater Toronto area * may also provide services to older adults outside of Toronto if the case is of significance to the seniors' community in Ontario</p>
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<b>Assaulted Women's Helpline</b> <a href="http://www.awhl.org">www.awhl.org</a>	<b>Office</b> <b>416-364-4144</b> <b>Crisis</b> <b>416-863-0511</b> <b>1-866-863-0511</b>	<p>Confidential and anonymous crisis line * services offered include counselling, emotional support, information, safety planning and referrals in more than 150 languages * public education materials and training, seminars and workshops available through the Training, Resource and Outreach Department (416-364-4144 ext 223)</p> <p>For French services, contact <a href="http://Fem'aide.org">Fem'aide</a>: 1-877-336-2433 * TTY: 1-866-860-7082</p> <p>For survivors, family members, friends and anyone connected to an abused women over 7 years of age</p>
<b>Canadian Anti-Fraud Centre</b> <b>(previously "PhoneBusters")</b> <a href="http://www.antifraudcentre-centreantifraude.ca">www.antifraudcentre-centreantifraude.ca</a>	<b>1-888-495-8501</b>	<p>Information service and call centre established for consumers to report fraud complaints</p> <p>Collects information on telemarketing, advanced fee fraud letters (West African letters) and identity theft complaints * provides assistance and intelligence reports to law enforcement and regulatory agencies in Canada, the United States and abroad to assist in bringing action against fraudsters * individuals should also contact local police to file a report and to have the matter investigated * SeniorBuster program provides awareness/education to seniors groups</p> <p>Operated by the RCMP, OPP and the Competition Bureau Canada</p>
<b>Carefirst Seniors and Community Services Association</b> One-Stop Access Multi-Services Centre 300 Silver Star Blvd Toronto, ON M1V 0G2 <a href="http://www.carefirstseniors.com">www.carefirstseniors.com</a>	<b>Chinese Elder Abuse</b> <b>416-502-2321</b>	<p><b>Chinese Elder Abuse Services</b> - Programs and services are aimed at preventing, identifying, investigating and/or mitigating the effects of elder abuse. Elder abuse includes any action or neglect that results in harm (e.g. physical, psychological, emotional, and financial) to an elderly person. This program aims to educate Chinese community, raise its awareness and prevent/identify/investigate and/or mitigate the effects of elder abuse in Chinese community</p>

<b>Elder Abuse Ontario</b> <a href="http://www.elderabuseontario.com">www.elderabuseontario.com</a>	<b>Central West</b> <b>416-916-6728</b> <b>ext 225</b>	<p>Raises awareness about the abuse and neglect of older adults, under the Ontario Strategy to Combat Elder Abuse</p> <p>Senior Safety Line - Free confidential support line for seniors suffering abuse including physical, mental, sexual, neglect, and financial * help available in 150 languages</p> <p>In an emergency call 911</p> <p><b>Reporting elder abuse in a non-emergency:</b></p> <p>Long-Term Care ACTION Line 1-866-434-0144</p> <p>Retirement Homes Regulatory Authority 1-855-275-7472</p> <p>Crime Stoppers 1-800-222-TIPS (8477)</p> <p><b>Help Line Support Services</b></p> <p>Victim Support Line 1-888-579-2888</p> <p><b>Seniors Safety Line 1-866-299-1011</b></p> <p>Assaulted Women's Helpline 1-866-863-0511</p>
<b>Fem'aide</b> Lignin de soutien pour femmes victimes de violence <a href="http://www.femaide.ca">www.femaide.ca</a>	<b>1-877-336-2433</b>	Provincial telephone helpline for French-speaking women dealing with violence, who have experienced violence in an intimate relationship or who have been sexually assaulted * while primarily for women, also offers support services to people who are touched by violence against women. Available 24 hours a day, 7 days a week * free, anonymous and confidential support * information and referral to appropriate services
<b>Ontario Provincial Police</b> Website: <a href="http://www.opp.ca">http://www.opp.ca</a>  <b>Aurora Detachment:</b> 100 Bloomington R W Aurora, ON L4G 7N5	<b>1-800-310-1122</b>   <b>905 841-5777</b>	Related OPP Units: Community Safety Units Crime Stoppers Senior Abuse
<b>Ontario Crime Stoppers</b> <a href="http://ontariocrimestoppers.ca/">http://ontariocrimestoppers.ca/</a>	<b>1-800-222-8477</b>	Crime Stoppers is a partnership of the public, police and media which provides the community with a proactive Program to anonymously assist in solving crime

<b>Prevention of Elder Abuse York Region</b> 170 Red Maple Rd Richmond Hill, ON L4B 4T8 <a href="http://www.elderabuse-yorkregion.ca">www.elderabuse-yorkregion.ca</a>	<b>905-967-0687</b>	Holds regular general membership meetings as an opportunity for members to learn, share and discuss case studies * the Network provides peer led workshops, education sessions for professionals, and disseminates local education material (protocol guidelines booklet and brochures)
<b>Seniors Safety Line</b> <a href="http://www.elderabuseontario.com/what-is-elder-abuse/help-for-seniors/">http://www.elderabuseontario.com/what-is-elder-abuse/help-for-seniors/</a>	<b>1-866-299-1011</b>	Assists seniors who are being abused. Available 24/7 and offers service in over 150 languages
<b>Victim Services of York Region</b> 16775 Yonge St, Unit 200B Newmarket, ON L3Y 8J4 <a href="http://www.victimservices-york.org">www.victimservices-york.org</a>	<b>905-953-5363</b> <b>1-800-876-5423</b> ext 6790	On-site, short term, crisis and trauma services for victims of crime or sudden tragic event * emotional support * practical assistance * referrals to community resources for continued support
<b>York, Regional Municipality - Community and Health Services</b> 17250 Yonge St Newmarket, ON L3Y 6Z1 <a href="http://www.york.ca">www.york.ca</a>	<b>905-830-4444</b> ext 73433	<b>Elder Abuse Services</b> Programs and services are aimed at preventing, identifying, investigating and/or mitigating the effects of elder abuse * elder abuse includes any action or neglect that results in harm (e.g. physical, psychological, emotional, and financial) to an elderly person. Program for people 60 years and older living in York Region
<b>York Regional Police - Headquarters</b> 8700 McCowan Rd Markham, ON L3P 3M2 <a href="http://www.police.york.on.ca">www.police.york.on.ca</a>  <u>District #4</u> 2700 Rutherford Rd Vaughan, ON	<b>905-895-1221</b> <b>1-866-876-5423</b>   <b>1-866-876-5423</b> ext 7400	Services include emergency response, law enforcement, public order, crime prevention and victim services   <b>Community Mobilization Bureau - Personal Safety Unit</b> Partners with the community to ensure that seniors, people with disabilities and victims of crime in York Region remain safe and receive the assistance they need