# Personal Emergency Response Systems

**Brampton, Caledon, Malton**

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone No</th>
<th>Description</th>
</tr>
</thead>
</table>
| Alzheimer Society of Peel   | 905-278-366 1-855-581-3794 (Ontario) | **Medic Alert® Safely Home®**  
Registry designed to help identify those who are lost, and assist in a safe return home  
- Provides an emergency identification bracelet, necklace or ID with information about an individual's primary medical/health condition or special needs, with a unique identification number  
- 24-hour emergency hotline immediately available to healthcare professionals and first responders in an emergency situation  
- 24-hour convenient online access to individual MedicAlert medical record  
- provides wallet cards with additional information |
| CareAlert Canada            | 1-888-475-8595            | **Personal Emergency Response System Smart Dialer**  
Personal emergency response system with no monitoring fees or contracts  
* an alternative to those that do not want to pay for monitoring in order to get help in case of an emergency  
* allows seniors and others living alone to quickly and easily call for assistance using a help button  
- waterproof remote pendant can be worn on neck or wrist  
- system can be programmed with up to 5 designated phone numbers and works with existing phone line  
- call for help answered by someone you know - family member, friend or neighbour |
<table>
<thead>
<tr>
<th>Name</th>
<th>Phone No</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>FirstCall Personal Response Services</td>
<td>416-516-0088, 1-800-361-5550</td>
<td>Personal alarm system that allows seniors and individuals with disabilities to call for assistance using a waterproof, wireless emergency help button * sends help based on care plan and two way voice system * various types of units and accessories * fall sensors available * clients without landline telephone service can be provided a cellular network for service</td>
</tr>
<tr>
<td>Help Call Personal Emergency Response Service</td>
<td>519-941-5712, 1-866-839-0334</td>
<td>Personal Emergency Response Service (PERS) available daily 24 hours</td>
</tr>
<tr>
<td>LifeCall Medical Alert</td>
<td>905-564-8640, 1-800-661-5433</td>
<td>Provides personal emergency response systems to people who live alone, have medical problems, or who are elderly or physically challenged Clients wear a LifeCall personal help button at all times within their home area. In case of emergency - client presses the button on the pendant and a signal is sent through a voice communicator in the home to the 24hr monitoring centre, the monitoring centre will quickly assess the situation and will dispatch the help the client needs (whether it is a family member, a neighbour, paramedics, police or fire fighters)</td>
</tr>
<tr>
<td>MedicAlert Foundation Canada</td>
<td>416-696-0142, 1-800-668-1507</td>
<td>Services include electronic health records, a secure database, a 24-hour Emergency Hotline accessible to first responders and customized medical IDs for people with medical conditions and special needs</td>
</tr>
<tr>
<td>MedicAlert Safely Home</td>
<td></td>
<td><strong>MedicAlert Safely Home</strong> - A nation-wide program in partnership with Alzheimer Society of Canada that helps to identify and return a person with dementia Safely Home * free MedicAlert Stainless Steel Blue ID is included</td>
</tr>
</tbody>
</table>

**Beneficial for:**
- seniors
- infirm or disabled people
- people with medical conditions
- people subject to domestic violence or racial harassment
- lone workers at risk through handling money or valuable goods
<table>
<thead>
<tr>
<th>Name</th>
<th>Phone No</th>
<th>Description</th>
</tr>
</thead>
</table>
| **MedicAlert Foundation Canada**  
(Contd) | | **No Child Without** - A charitable program that offers all elementary school-aged children (4-14 years), with free MedicAlert protection  
**MedicAlert Connect Protect** - Collaboration between MedicAlert and Police forces to ensure police officers have direct 24/7 access to important information about people who have a tendency to wander |
| **North By South Positioning – NXSP**  
Location: Orangeville  
[www.nxsp.ca](http://www.nxsp.ca) | 1-866-996-6977 | Provide specifically-designed Personal Emergency Response (PER) devices to help customers or loved ones maintain their independence. Devices are designed to go wherever the client goes, providing designated caretakers clear and detailed information regarding a person’s location. All devices use cellular technology which does not limit the user to their home |
| **Phillips Lifeline – Personal Emergency Response Service**  
Brampton Civic Hospital  
2100 Bovaird Dr E  
Brampton, ON L6R 3J7  
[www.lifeline.ca](http://www.lifeline.ca) | 905-387-8120  
1-800-543-3546 | Medical alert system * allows older adults and people with disabilities to call for assistance using a help button * 24-hour emergency response  
To inquire about local Lifeline Program and Medication Dispensing Service call 1-800-LIFELINE 1-800-543-3546 or visit [www.lifeline.ca](http://www.lifeline.ca)  
Free installation |
| **Region of Peel**  
Project Lifesaver  
7120 Hurontario Street  
Mississauga, ON L5M 2C2 | 905-791-7800  
ext 5936 | Helps families to protect members who may wander or bolt * typically individuals living with Alzheimer’s disease, autism, down syndrome, acquired brain injury or other kinds of cognitive impairment * equips individuals who have a history of wandering with a one-ounce wrist-transmitter that emits a radio tracking signal 24/7 within a two kilometre radius  
Must be residents of Peel |
| **Shoppers Home Health Care**  
Direct Alert  
1011 Princess St  
Kingston, ON K7L1H3  
[www.shoppershomehealthcare.ca](http://www.shoppershomehealthcare.ca) | 613-531-4104  
1-800-267-0910 | Offers Direct Alert, which is a wireless two-way home Emergency Response System that provides safe independent living to Canadians nationwide |