



SETTLEMENT SERVICES – ETOBICOKE

ORGANIZATION	PHONE NO	DESCRIPTION
Albion Neighbourhood Services Albion Access Services The Albion Mall 1530 Albion Rd, Suite 205 Toronto, ON M9V 1B4 www.albionservices.ca	Access Services 416-741-1553 ext 221 Admin 416-740-3704	Provides informal counselling and support, crisis intervention and advocacy for clients Offers: immigration settlement services, voice mail service, certification of documents, affidavits, Commissioner of Oaths, income tax clinic, information and referrals, interpretation and translation, document replacement services, assistance with pensions, assistance with Ontario Works/ ODSP, CPP, filling out various government forms, crisis intervention
Canadian Red Cross - Etobicoke 557 Dixon Rd, Unit 122 Etobicoke, ON M9W 1A8 http://www.redcross.ca/in-your-community/ontario/migrant-and-refugee-services/first-contact/toronto-region-branch-first-contact	416-236-3180	A program that provides an efficient and humanitarian approach to address the most pressing issues of refugee claimants and other categories of migrants First Contact aims to: Provide accurate information about emergency shelter, social services, legal and health services, Walk through orientation and general information that includes a high-level review of the refugee determination process, Interim Federal Health, legal aid, the shelter system, social services, English classes, work permits and more; If needed, provide a light meal, tokens or other supports, Provide 24/7 telephone information and referral services, focused primarily on after-office-hours referrals for newly arriving refugee claimants

ORGANIZATION	PHONE NO	DESCRIPTION
CANES Community Care Newcomer Elderly Outreach - South Asian 135 Queens Plate Dr, Suite 200 Etobicoke, ON M9W 6V1 www.canes.on.ca	416-743-3892 ext 228	Support for newcomer older adult * introduces them to available government and social services programs and supports * language and culturally specific service
Rexdale Women's Centre Newcomer Assistance and Integration 21 Panorama Court, Unit 23 Etobicoke, ON M9V 4E3 www.rexdalewomen.org	416-745-0062	<p>Immigrant Settlement and Orientation Services: offers orientation, translation, assistance with filling out forms, translation, interpretation, referral to community resources, solution focused counselling, general information, employment-related services, and assistance with accessing government services and forms</p> <p>Welcoming Communities Program:</p> <p>This program offers:</p> <p>The newcomer family drop-in program: for children 2 to 12 years of age. This program is available to newcomer children and their parents who have limited knowledge of English language.</p> <p>English Conversation Circle (ECC): an opportunity to practice every day English language skills and build self-confidence</p> <p>Cooking Club: share recipes from all over the world and cook healthy meals while at the same time networking with other program participants</p> <p>Movie Night: watch family oriented movies which generate lively discussions and is a great opportunity for newcomers to practice their English skills</p> <p>Volunteering for Welcoming Communities: To become a volunteer for the program individuals must be 18 years of age or older and a Canadian Citizen or Permanent Resident for more than 5 years, be knowledgeable about the community, be open to learn and appreciate other cultures and be able to volunteer for 2 hours a week for at least 6 months</p> <p>Open to: Women; Youth; Seniors; General</p>

ORGANIZATION	PHONE NO	DESCRIPTION
Rexdale Women's Centre Newcomer Assistance and Integration- Language Training and Instruction 925 Albion Rd, Suite 309 Etobicoke, ON M9V 1A6 www.rexdalewomen.org	416-745-0062 ext 400	<p>English Language Instruction: English as a second language, labour market, information workshops to students on issues about the different systems in Canada</p> <p>Language Training: English language training classes with computers and internet access, part-time and full time classes, the language training program</p> <p>Language Training Childminding: program for parents with children from 6 months to 5 years of age who are registered and attending the Language Instruction program, children participate in daily activities such as reading, story-telling, singing etc.</p>
Salvation Army - Community and Family Services 2152 Kipling Ave Etobicoke, ON M9W 4K9 www.salvationarmy.ca	416-743-1282	<p>Emergency assistance including food, clothing and household</p> <p>Programs available: counselling and referrals, support program for newcomers, moms support group, seniors group, Christmas assistance program , residential summer camp for children</p>
Somali Canadian Association of Etobicoke Thistletown Multi-Services Center 925 Albion Rd, Unit 202 Etobicoke, ON M9V 1A6 www.somalicanadian.com	416-742-4601	<p>Community agency providing: settlement and orientation services, information and referral, translation of documents and escort services for newcomers, supportive counselling, youth leadership training and counselling workshops, drop-in program for Somalian seniors</p>
YMCA - Immigrant Services 1530 Albion Dr, Unit 83 Toronto, ON M9W 1B4 www.ymcagta.org/find-a-y/etobicoke-albion-road-ymca-centre	416-741-8714 ext 205 416-925-5462 Language Assessment and Referral Hotline	<p>The YMCA provides a wide range of services to give immigrants all the help and support they need to begin their new lives in Canada.</p> <p>Services include: to learn or improve English and French, information sessions about new community, settlement advice and assistance</p>