



SHELTERS/TRANSITIONAL HOUSING/HOMELESSNESS

ETOBICOKE - TORONTO

Emergency Shelter Services – through Shelter Support and Housing Administration (SSHA) the city provides 6,600 shelter beds in 63 locations, and through motel programs mostly used by families. The City directly operates 10 shelter programs and oversees the operation of the 53 others by funded community agencies

Homelessness Services:

Emergency Shelter - Central Intake **311; 416-338-4766; Toll Free: 1-877-338-3398**

Streets to Homes Assessment and Referral Centre (Post-incarceration service) (129 Peter Street) 416-392-0090 - 24/7 service, Shelter referral 8 pm-8 am, street respite and shelter referrals for single adults, youth and couples, transition to housing beds for Streets to Homes clients, self-identify to outreach workers as living post-incarceration and in need of housing support services

Toronto Rent Bank - Eligible households facing eviction may access one-time, interest-free loans for overdue rent. Limited funding for Emergency Rental Deposit Loans is available for low-income households requiring first and last months' rent to move into more affordable/stable housing. Those receiving social assistance or living in rent-geared-to-income units are not eligible for Rent Bank services. Contact your caseworker for more information. Access the Toronto Rent Bank through Neighbourhood Information Post or most Housing Help Centres. **Neighbourhood Information Post** - 416-924-2543, 269 Gerrard St E, 2nd Fl, www.nipost.org, nipost@nipost.org, Mon, Tue, Thu, Fri 9:30am-4:30 pm, Wed 1pm-4:30 pm. Housing Help Centre: Albion Neighbourhood Services, North Etobicoke Housing Help Centre, 21 Panorama Crt, Toronto, ON M9V 4E3, 416 740-3704

Shelters List: <http://www.toronto.ca/housing/guidetoservices/shelters.htm>

Shelter – Family	Adam House 416-538-2836 430 Gladstone Ave Toronto, ON M6H 3H9 info@adamhouse.org www.adamhouse.org	Shelter for mixed adult, family, refugee claimants in Canada less than two weeks Open Mon-Fri 9am-5pm Adam House provides refugee claimants with clean and safe living accommodations. The staff at Adam House provide assistance and advice with immigration procedures, primarily to our residents and former residents. We provide referrals to legal services, medical assistance, and community resources
	Birkdale Residence 416-392-5650 1229 Ellesmere Rd Scarborough, ON M1P 4V8 ssha@toronto.ca www.toronto.ca/housing	Women (16+) and their children, daily 24 hours Pregnancy Program -Based on availability of space, single women requiring emergency shelter who are in the third trimester of their pregnancy may be admitted to this family shelter Family Reunification Program -Single parents in need of emergency shelter in a family setting in order to be reunited with their children in foster care may be eligible for placement at Birkdale. To be eligible, there must be an active plan for the children to be returned to the parent's care and plans for overnight visits. Admission under this program is limited to the availability of space in the shelter
	Christie Refugee Welcome Centre 416-588-9277 43 Christie St Toronto, ON M6G 3B1 www.christiestreetc.com/	daily, 24 hours * Families, women with children, single women Temporary accommodation * capacity 70 * average stay 16 weeks * orientation * settlement * assistance with refugee claim process, housing referrals, education, health services * follow up support Families -- Call Central Family Intake at Toronto Hostel Services Unit, 416-397-5637 * single women -- apply directly
	Family Residence 416-397-1318 4222 Kingston Rd Toronto, ON M1E 2M6 ssha@toronto.ca www.toronto.ca/housing	Family Residence gives shelter to 52 families in need. Two-parent or single parent families with children, couples and pregnant women with a partner can come to Family Residence when they have nowhere to go. Each family has their own room with beds, a fridge and a microwave. They share kitchens and laundry rooms. Families get money to buy food and take care of cooking and cleaning. Each residence has 24-hour help for families if they need it and residence workers try to help them to get into: counselling, children's programs, pregnancy support program, housing and help after they move in, workshops about housing readiness, life skills and getting a job. Family Residence also runs several motel programs for families Clients come from Central Intake only. For help please call 311 or Central Intake at 416-338-4766 or toll free in Toronto 1-877-338-3398

Shelter – Family (Contd)	Native Child and Family Services of Toronto 416-969-8510 416-924-4646 -After Hours Service 30 College St Toronto, ON M5G 1K2 info@nativechild.org www.nativechild.org	Mon-Fri 9am-5pm, after hours and on weekends call After Hours Service Provide services to Native families and children in the Toronto area including First Nations, Metis, Inuit and all those with aboriginal heritage who chose to be served by this agency. Services include: child care * case management * aboriginal early years centre * aboriginal resources * children's mental health * family violence * woman abuse * youth skill training * native learning centre * camp programs * sport and recreation
	Ralph Chiodo Family Immigrant Reception Centre COSTI 416-922-6688 100 Lippincott St Toronto, ON M5S 2P1 reception@costi.org www.costi.org/programs/location_details.php?location_id=31	18+ * daily 24 hours * Government-sponsored refugees and refugee claimants referred by Canada Citizenship and Immigration and City of Toronto, Community and Neighbourhood Services Temporary accommodation, initial settlement, orientation and support services * capacity 77 * single beds for refugee claimants, capacity 16 * art therapy program for children
	Red Door Family Shelter Intake 416-688-7265 1430 Gerrard St E Toronto, ON M4M 1J2 www.reddoorshelter.ca	Interim home for about 35 families-100 beds The Red Door Family Shelter expects to remain in its interim location for about three years until its home in Leslieville is ready.
	Red Door Family Shelter 416-915-5671 21 Carlaw Ave Toronto, ON M4M 2R6 www.reddoorshelter.ca	Women and their children * Assaulted women with children (assaulted women without children may be accepted) * elderly abused women * refugees * 24 hours Emergency shelter * capacity 50 * length of stay depends on need * meals * crisis counselling * support * child care * referrals * outreach and housing support
	Red Door Family Shelter 416-469-3457 ext. 246 1430 Gerrard St E Toronto, ON M4M 1J2	Daily 24 hours Shelter for families, on-site medical assistance and referrals and child care Provide help to keep families together and assist each family in establishing a stable life beyond the shelter

Shelter – Family (Contd)	Sojourn House 416-864-0515 - Shelter 416-864-9900 -Transitional Housing 101 Ontario St Toronto, M5A 2V2 info@sojournhouse.org www.sojournhouse.org	Daily 24 hours * Refugees and refugee claimants, including single persons and families Short term emergency shelter * capacity 58 * 3 meals daily * information and referral * settlement orientation * assistance with immigration procedures, housing search * life skills * follow up * housing outreach to refugees in shelters * 52 transitional supportive housing units * health clinic * youth-skills for life
	Toronto Community Hostel 416-925-4431 191 Spadina Rd Toronto, ON M5R 2T9 info@tchostel.org www.tchostel.org/	Mixed adult, Family Refugees. Open daily 24 hours Emergency shelter * capacity 24 * meals * clothing * referral * assistance and advocacy with Ontario Works * assistance with the refugee claim process and immigration procedures * settlement counselling and orientation * employment counselling * children's program
	Women's Habitat – Shelter and Outreach for Women 416-252-5829 -Shelter & 24/7 crisis line 416-252-7949 -Administration and Outreach 140 Islington Ave Toronto, ON M8V 3B6 habitat@womens-habitat.ca www.womens-habitat.ca	Daily 24 hours –crisis line, Business Hours: Mon, Fri 9 am-5 pm * Tue, Wed & Thu 9 am-8:30 pm Emergency shelter for assaulted women and children * capacity 25 * counselling * child care program * referrals and advocacy * crisis intervention by telephone Outreach Centre- . Services offered at the centre include: individual and group counselling * transition and support services * housing assistance * parenting support and services for young women. Individual counselling is available throughout the day and evening. Please call (416) 252-7949 x 221 to make an appointment or request more information. Languages spoken at Women's Habitat Outreach Centre include English, Spanish, Portuguese, Farsi, Urdu, Hindi, Dari and Pashto
Shelter – Mixed Adult	Assessment and Referral Centre for Housing & Shelter in Toronto 416-392-0090 - Administration 416-338-4766 - Central Intake 311 129 Peter St Toronto, ON M5V 2H3 ssha@toronto.ca www.toronto.ca/housing/index.htm	16 + for people who are homeless Daily 24 hours-Referral and Respite service Housing walk-in services - Mon, Wed, Fri 9am-12noon * Clients must arrive by 11:30am Street outreach , housing assistance, referrals to shelter system and respite for individuals who are homeless, living on the street or street involved * ID clinic Housing Walk-in Service: assistance in accessing permanent housing * individual plan development and intense ongoing advocacy * assists with obtaining social assistance * accompaniment to appointments including social assistance, housing, health care, legal consultation * recruits landlords * assists with rent negotiations * arranges long term supports for tenants and landlords * Housing Connections (see separate entry)

Shelter – Mixed Adult (Contd)		Community Partner -- assistance with housing search and application process Street Respite: 24 hour drop-in with access to showers and snacks * laundry 7am-11pm Walk-in Shelter Referral Service: referral to shelter system for walk-in clients
	Dixon Hall Heyworth House 416-691-0012 2714 Danforth Ave Toronto, ON M4C 1L7 www.dixonhall.org	24+ * Daily 24 hours Overnight emergency shelter * capacity 79
	Exhibition Place Better Living Centre - Winter Respite Drop-In 647-327-4215 195 Princes Blvd Toronto, ON M6K 3C3	Women and men 16 years and older, Daily, 24 hours Homeless * pet friendly environment Extended Winter Drop-in Program, Dec 21, 2017 to May 11, 2018
	Evangel Hall Mission 416-504-3563 552 Adelaide St W Toronto, ON M5V 3W8 information@evangelhall.ca www.evangelhall.ca	Shelter for homeless and socially isolated individuals Drop-in Center open: Mon-Fri 9 am-12:20 pm * Sat 9 am-1 pm, offers: emergency food, daily meals, health and dental care, clothing, showers, laundry and spiritual care Out of Cold Program -from Nov-March, Tuesday nights place is available for 30 people to sleep on mats, have dinner and breakfast next morning
	Fred Victor Bethlehem United Shelter for Homeless with Pets 416-644-1734 1161 Caledonia Rd Toronto, ON M6A 2W9 www.fredvictor.org	18+ * Daily 24 hours Emergency shelter for adults, single, couple and Trans * capacity 70 beds Provide information and support related to health care, information and referral, housing access and advocacy. Offer necessities such as laundry facilities and hygiene supplies to all who come through their doors
	Homes First Society - George Street Respite Services 647-455-2800 354 George St Toronto, ON	Women and men 16 years and older , Daily 24 hours Drop-in winter respite services * capacity 105 Extended Winter Drop-in Program, Jan 28, 2018 until further notice

Shelter – Mixed Adult (Contd)	Homes First Society - Scarborough Shelter 416-395-0993 3576 St Clair Ave E admin@homesfirst.on.ca www.homesfirst.on.ca	18+ * daily 24 hours
	University Settlement Recreation Centre - Overnight Shelter 416-598-3444 ext. 239 23 Grange Rd Toronto, ON M5T 1C3 www.universitysettlement.ca/out-of-the-cold	18+ Overnight Hostel -- capacity 85: 62 male, 9 female, 7 couples * supper, shower, snack, movie and breakfast available to those staying overnight * tokens provided during extreme weather alerts * Winter Relief Dinner available November to March Fall/Winter/Spring Schedule: first weekend in October to last weekend in May: Fri-Sun 5:30pm-7am Winter Relief Dinner -- first weekend in November to last weekend in March: Fri 7pm-8pm, Sat-Sun 6:30pm-8pm Summer Schedule: first Saturday in June to last Sunday in September – Sat-Sun 5:30pm-7am
Single Men	Birchmount Residence 416-392-5797 3306 Kingston Rd Toronto, ON	Male 55 + experiencing homelessness, open daily 24 hours, to make sure residents have continued access to similar programming and support services. Onsite life-skills (housing readiness: managing money, shopping, cooking, running a home and maintaining social networks) and social/recreational programming * Referrals and advocacy services * Partnerships with community agencies and a family health team (doctor is on-site bi-weekly) * Follow-up support once they leave the shelter
	Christie-Ossington Men's Shelter 416-516-8642 973 Lansdowne Ave Toronto, ON M6H 3Z5 www.conccommunity.org	18+ * shelter hours: Mon-Fri 4:30pm-8am, Sat-Sun 24/7 * Drop in * first come, first served Shelter: Short term emergency shelter for men * capacity 68 * meals * one-to-one counselling, life skills and referral * volunteer program -- call to arrange interview Transitional Housing: 20 units including accessible units
	Christie Ossington South-Men's Shelter 416-792-8941 850 Bloor St W Toronto, ON M6G 1M2 www.conccommunity.org/shelter-bloor/	30 bed men's shelter for homeless, street-oriented and facing mental health challenges, substance use issues, unemployment and other barriers to maintaining adequate housing

Single Men (Contd)	Cornerstone Place 647-346-0616 616 Vaughan Rd www.thecornerstone.ca	25+ * Shelter hours: Mon-Sun 4pm-8am Men's hostel -- capacity 50 * housing worker on site * supper and breakfast available to those staying overnight
	Dixon Hall Schoolhouse 416-960-9240 349 George St Toronto, ON M5A 2N2 www.dixonhall.org harvey.stein@dixonhall.org	18+ * Intake: Mon-Sun 4pm-12midnight * Shelter daily 24 hours Overnight emergency shelter * capacity 40 * showers * recreation room * assistance with permanent housing, identification * harm reduction support * Monday-Friday -- must leave at 8am each day * 3 meals daily and evening snack
	Downsview Dells 416-392-5452 1651 Sheppard Ave W Toronto, ON M3M 2X4	Open daily 24 hours, 30-bed shelter for homeless men or men who are at risk of losing their housing, and who wish to abstain from the use of drugs and alcohol. Downsview works within a 12-step recovery model and offers a safe shelter alternative to support a client's treatment plan. Shelter cannot accommodate clients who are on methadone or any new pill. Clients are asked to attend detox for 72 hours prior to admission
	Good Shepherd Centre 416-869-3619 412 Queen St E Toronto, ON M5A 1T3 www.goodshepherd.ca	18+ * Daily 5:30pm-8am Overnight shelter capacity 96 * must vacate premises during the day * Provide food,, shelter and clothing for people in need Drop-in , daily from 9 am-11 am for food, clothing, medical care and counselling. Barrett House -supportive housing for people living with AIDS and HIV St. Joseph's Residence -supportive housing for seniors with a history for homelessness
	NA-ME-RES Men's Shelter Native Men's Residence 416-652-0334 14 Vaughan Rd Toronto, ON M6G 2N1 general@nameres.org www.nameres.org/	16+ daily 24 hours Aboriginal men to learn new skills and live healthy lives on or off the streets Sagatay - A New Beginning - Transitional housing -- capacity 25 * culturally-based programming * multidisciplinary care team includes case manager and client support worker, Oshkabaywis (spiritual helper), traditional elders and teachers, and access to nurse, psychiatrist * housing, life skills and follow-up support. Transitional Housing eligibility: Aboriginal men 18 years and older with stable addiction and/or mental health issues * ability to identify long and short term goals and commit to program policies

Single Men (Contd)	Native Child and Family Services Transition House for Men 416-323-1840 416-850-6110 -Intake 558 Bathurst St Toronto, ON M5S 2P9 www.nativechild.org info@nativechild.org	Native youth 16-24, daily 24 hours * capacity 12 beds * maximum stay up to 18 months Transitional housing * programs include job search skills, tutoring, life skills and personal development
	Salvation Army – Gateway 416-368-0324 107 Jarvis St Toronto, ON M5C 2H4 frontline@thegateway.ca www.thegateway.ca	21+ * 24 hours Emergency shelter for men * capacity 118 * housing specialists * case management * referrals, including ID referral by case managers
	Salvation Army - Maxwell Meighen Centre 416-366-2733 135 Sherbourne St Toronto, ON M5A 2R5 www.maxwellmeighen.ca	18+ * daily, 24 hours 288 Emergency Shelter beds. The Centre also offers 3 meals a day and access to chaplaincy, counselling/case management services, housing help support workers, addictions services, consulting psychiatrist through Inner City Health Associates Primary Support Unit (PSU) , a 10-bed crisis stabilization unit that provides transitional support from a non-medical, crisis stabilization perspective that will allow clients to mobilize their efforts to take the next steps for community re-entry. The PSU is based on the principles of Psycho-Social Rehabilitation, and reduces the need for re-hospitalization and dependency on emergency departments and psychiatric services. 34-private rooms for people living on fixed incomes including but not limited to OW, ODSP, CPP The Transition to Housing program provides an additional 45 beds. The program is designed to provide supports and services that link people with a continuum of supports that are designed to lead to housing stabilization
	Salvation Army-New Hope Leslieville 647-362-3062 29 Leslie St Toronto, ON M4M 3C3 www.torontohhs.org/shelters/hope-shelter/	Daily 24 hours 60-bed facility provides shelter and meals, supportive counselling, housing placement and follow up support services and referrals to employment and rehabilitation agencies for men experiencing homelessness After residents leave, the facility offers follow-up services, giving individuals the support they need to ensure that they have a successful transition

Single Men (Contd)	Scott Mission 416-923-8872 502 Spadina Ave Toronto, ON M5S 2H1 info@scottmission.com www.scottmission.com	24+ Daily 7pm-7am Overnight Shelter: supper and breakfast included (pre-register at Men's Ministry Department intake office 7pm) * clothing * counselling * support groups * laundry and shower facilities -- call for times * seasonal income tax clinic available upon request * films, outings, games
	Seaton House Main Site 416-392-5522 339 George St Toronto, ON M5A 2N2 ssha@toronto.ca www.toronto.ca/housing/index.htm	18+ Hostel 416-392-5547 -- emergency accommodation in dormitory setting * access to bed area 4pm-8am * day program 8am-4 pm, including lounge, resource room with computers * meals * laundry * lockers available * counselling and referrals at Intake Office * capacity 250 Long-Term Program 416-392-5542 -- accommodation for men 50 years and older in residential crisis, with a documented need for 24-hour bed access, men 18-49 years with chronic health problems may be accepted * meals and laundry * library, quiet common area * first aid provided by on site day nurse * activity coordinator * counselling and referrals at Intake Office * capacity 135 O'Neill House 416-392-5436 -- housing transition program * capacity 50 Annex Managed Alcohol Program - 416-338-3190 - helps homeless men get better through a harm reduction approach (reducing the harm they could do to themselves) assisting with addictions and health problems. In this controlled environment the goal is to manage the disease and avoid individuals consuming non-palatable substances
	St Simon's Shelter 416-925-7475 St Simon the Apostle Anglican Church 525 Bloor St E Toronto, ON M4W 1J1 www.stsimonsshelter.ca stsimonsshelter@bellnet.ca	18+ * Daily 4:30pm-8:30am Multi Service emergency shelter: capacity 29 beds Delivering quality shelter and support services to the homeless by providing a safe place for rest, counselling, guidance, community, education and development.
Single Women	Amelie House Society of St Vincent de Paul 416-465-0475	18+ * Daily 24 hours Longer-term transitional shelter program, can accommodate 20 women Most of the residents are survivors of domestic violence, abuse, poverty, addiction or mental illness and refugee claimants
	Bellwoods House 416-392-5790 63 Bellwoods Ave Toronto, ON M6J 3N4	50+ * Daily 24 hours Bellwoods House is a long-term shelter for clients who have a history of mental illness and have been homeless for a long time. Bellwoods House has staff work with each

Single Women (Contd)		woman to help her set goals and deal with challenges. Clients are asked to help with household chores to the best of their ability. Clients come from Women's Residence
	Elisa House Society of St Vincent de Paul 416-259-2528 60 Newcastle St Toronto ON M8Y 1A3 http://svdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters	18+ * Daily 24 hours Emergency shelter , accommodate 40 women Provide short and long-term accommodation to women who experience difficulty accessing and/or maintaining permanent housing due to addiction issues and/or mental health issues, immigration, abuse or poverty
	Ernestine's Women's Shelter 416-746-3701 press 0 -crisis line 416743-1733 -Admin Line info@ernestines.ca www.ernestines.ca	Daily 24 hours for abuse women and their children A place of temporary refuge and support for woman and children who are escaping an abusive situations, either physical, sexual, or emotional Offer: food, shelter, support for single women and families, promotes awareness, education and advocates for early intervention and prevention The location of our shelter is not publicize to protect the privacy and ensure the safety and security of our clients.
	First Stop Woodlawn, YWCA Toronto 416-922-3271 80 Woodlawn Ave E www.ywcatoronto.org 1intake@ywcatoronto.org	16+ * 24 hours Shelter -- capacity 44 (22 for women 16-25 years, 22 for women 26 years and older) * second stage housing -- capacity 12 * meals, clothing * counselling and referrals -- addictions, employment, health, housing, trauma * crisis intervention * advocacy * specialized services for young women 16-25 years
	Fred Victor Centre Women's Hostel 416-368-2642 86 Lombard St Toronto, ON M5C 1M3 www.fredvictor.org	18+ * trans-sexual women and men Emergency shelter * capacity 40 * average stay 3-12 months * counselling * support * crisis management * psychiatrist available * referrals * case management * Health Bus -- Tue 6 pm-7 pm * food box for ex-residents
	Fred Victor Women's 24/7 Drop-in Program 416-392 9292 67 Adelaide St E Toronto, ON M5C 1K6 wdp@fredvictor.org www.fredvictor.org/womens_24/7_drop-in_program	Daily 24 hours Available necessities for women such as food, rest, clothing, toiletries and hygiene products and other items. For a lot of the women who use the program, it is their only way to connect with other women and access services that uniquely meet their needs Find information about other Fred Victor programs, get referrals to doctors, dentists, legal aid and other services, participate in exercise, arts and crafts and other social recreational programming, access seniors services, use laundry and shower facilities, go on the occasional organized trip or outing

Single Women (Contd)	Homes First Society Women's Interim Program 416-395-0928 702 Kennedy Rd Toronto, ON M1K 2B5 www.homesfirst.on.ca/	Daily 24 hours Emergency shelter * capacity 60
	Homes First Society – Savards Women's Shelter 416-395-0932 1322 Bloor St W Toronto, ON admin@homesfirst.on.ca www.homesfirst.on.ca	18+ with mental health issues * Daily 24 hours Hostel with open concept accommodation * capacity 30 * meals * visiting nurse and visiting mental health counsellor
	Mary's Home Society of St Vincent de Paul 416-595-1578 70 Gerrard St E Toronto, ON M5B 1G6 http://vdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters/#maryshome	16+, daily, 24 hours Emergency shelter , accommodate 44 women, provide: safe and secure accommodation, support and accompaniment, informal counselling, nutritious meals and basic necessities Women come to Mary's Home from a variety of situations including leaving abusive relationships, newcomers to Canada, family breakdown, eviction, job loss, addictions and/or mental health issues and poverty Mary's Home participates in the City of Toronto's Extreme Weather Alert program .
	Native Women's Transitional House 416-969-8510 www.nativechild.org/children-a-families/native-womens-transitional-house	Women 16-24 and their children up to age 6 leaving a situation of homelessness or unstable housing. May include aboriginal population with priority given to single mothers and/or abuse women
	Nellie's-Shelter, Education and Advocacy to all Women and Children 416-461-1084 – crisis line community@nellies.org www.nellies.org	16+ or women with children, who are homeless or leaving violence * all Nellie's facilities are trans-women positive Emergency shelter * capacity 36 * clothing * food * crisis intervention * counselling * children's support program * referrals * advocacy Address is confidential

Single Women (Contd)	Robertson House 416-392-5662 Central Family Intake: 416-397-5637 291 Sherbourne St Toronto, ON M5A 2R9 ssha@toronto.ca www.toronto.ca/housing	daily 24 hours * women with children, high risk pregnant women Pregnancy program - Based on availability of space, single women requiring short-term emergency shelter who are in the third trimester of their pregnancy Family Reunification Program - women in need of emergency shelter in a family setting in order to be reunited with their children (who have been placed in foster care) may be eligible for placement. To be eligible, there must be an active plan for the children to be returned to the parent's care and plans for overnight visits. Admission under this program is limited to the availability of space in the shelter. Short term emergency shelter * capacity 90 * communal setting * food * necessities * crisis intervention * custody reunification * counselling * referrals to other agencies for counselling, housing * residents -- Housing Connections (see separate entry) Community Partner, assistance with housing search and application process
	Salvation Army - Evangeline Residence 416-762-9636 2808 Dundas St W Toronto, ON M6P 1Y5 www.torontohhs.org/shelters/evangeline-residence	16+ who are experiencing homelessness due to mental health, addiction, domestic violence, financial difficulties, abuse, or other challenges, including women who are immigrants or refugees * must be ambulatory and able to self-care * 24 hours Emergency Shelter -- capacity 90 beds * maximum length of stay varies according to need * counselling and referrals * housing help * life skills programs * clothing * meals * crisis intervention * advocacy
	Salvation Army - Florence Booth House 416-603-9800 723 Queen St W Toronto, ON M6J 1E6 www.salvationarmy.ca	16+, including refugees and victims of assault or human trafficking * must be ambulatory * daily, 24 hours Emergency shelter * capacity 60 * maximum length of stay varies according to individual case plan * counselling and referrals * life skills * clothing * meals * crisis intervention * advocacy * housing help * safe environment for women and victims of trafficking * spiritual care * recreational events
	St. Clare Residence Society of St Vincent de Paul 416-225-3466 Bayview Ave Toronto, ON http://svdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters/#stclares	25+. daily, 24 hours Residence accommodation for 30 women who have experienced difficulty attaining or maintaining permanent housing St. Clare's Residence provides services to women who have experienced, or are dealing with, addiction issues and/or mental health issues, immigration issues, abuse or poverty. Length of stay is dependent on the progress of the resident, active participation in case management, goal setting, and community housing; and the determination that the program remains suitable

Single Women (Contd)	Street Haven at the Crossroads 416-967-6060 87 Pembroke St info@streethaven.com www.streethaven.com	16+ in crisis, including homelessness, addiction, abuse issues, violence and trauma, and/or mental health challenges * daily 24 hours Emergency shelter -- short term * meals * clothing * showers * counselling * medical referrals * capacity 48 * 24 hour crisis line
	Transitional Shelter for older Women 416-644-1735 389 Church St Toronto, ON M5B 2E5 www.fredvictor.org/transitional-housing	A 23-bed transitional shelter serves women who are 55 years of age or older and who experience complex physical and mental health, developmental and/or substance-use difficulties The shelter welcomes women with diabetes, cancer, heart disease, disability from stroke, glaucoma combined with unstable mental health among many other challenges
	Women's Transition to Housing 416-368-9138 368-388 Dundas St E Toronto, ON M5A 2A5 www.fredvictor.org/transitional-housing	37-bed housing for homeless women Women's Transition to Housing is designed to prevent one-time shelter users from becoming chronic/long-term users by providing privacy, safety and all the supports necessary to quickly re-house women within a span of 12 months. Women's mental health, life and employment skills quickly deteriorate the longer they remain in emergency shelters
	Women's Residence Main Site 416-392-5500 674 Dundas St W Toronto, ON M5T 1H9 ssha@toronto.ca www.toronto.ca/housing/index.htm	16+, without children, daily, 24 hours Short term emergency shelter * capacity 103 * meals * personal supplies * case management * health care support * longer term stays possible * free
	YWCA First Stop Woodlawn Shelter 416-923-8454 416-922-3271 - Crisis line 80 Woodlawn Ave E 1intake@ywcatoronto.org www.ywcatoronto.org	26+ * daily, 24 hours Shelter -- capacity 22 for women 26 years and older * second stage housing -- capacity 12 * meals, clothing * counselling and referrals -- addictions, employment, health, housing, trauma * crisis intervention * advocacy * specialized services for young women 16-25 years
Youth	Covenant House 416-598-4898 20 Gerrard St E Toronto, ON M5B 2P3 www.covenanthousetoronto.ca/homeless-youth/Home.aspx	16-24 includes persons in wheelchairs (call for details), and survivors of human trafficking and sexual exploitation * 24 hours Crisis shelter * food, clothing, medical care * assessment, counselling, referrals * assistance with permanent housing, education, job searches, life skills * capacity 94 * also 2 emergency crisis beds for survivors of human trafficking and sexual exploitation

Youth (Contd)	Covenant House (Contd)	<p>Rights of Passage -- onsite residence and community apartments * maximum stay 12 months * onsite residence -- capacity 28 (10 females, 18 males) * life skills education * mentor program * supportive services * for youth who are residents of the emergency shelter or using Community Support Services, and who are working and/or attending school * community apartments -- youth and young adults 18-24 years participating in Covenant House programs, who are employed and progressing toward independence</p> <p>The Rogers Home -- includes comprehensive wraparound support services * 24 hour support * life skills training, educational and vocational assistance, community-based trauma counselling and addictions treatment, and aftercare services * residence up to 2 years * capacity 7 * for young women who have been victims of human trafficking and/or sexual exploitation * includes trans women, survivors of honour-based violence or forced marriage, and women with mental health and addiction challenges</p>
	<p>Eva's Place 416-441-1414-Intake 360 Lesmill Rd Toronto, ON M3B 2T5 info@evas.ca www.evasinitiatives.com</p>	<p>16-24 * daily 24 hours</p> <p>Emergency shelter * capacity 32</p> <p>Through the Independent Living Program, Eva's Place provides a variety of life skills, education and employment related activities that help young people gain the skills they need to transition to community living. This includes workshops on cooking, financial literacy, job search, as well as assistance in obtaining identification and legal supports and help in finding and keeping housing</p>
	<p>Eva's Satellite 416-229-1874 - Intake 25 Canterbury Place Toronto, ON M2N 0E3 info@evas.ca www.evas.ca</p>	<p>16-24 * daily 24 hours</p> <p>Emergency shelter * capacity 32</p> <p>At Eva's Satellite, youth take the first crucial steps toward rebuilding their lives by receiving counselling, life skills training and participating in healthy recreation programs. With services provided by Inner City Health Associates, and partnerships with Central Toronto Youth Services and many other community agencies, Eva's Satellite is developing innovative programming to respond to the needs of youth who actively use drugs and alcohol</p>
	<p>Eva's Phoenix 416-364-4716 60 Brant St Toronto, ON M5V 3G9 www.evas.ca/where-we-are/evas-phoenix</p>	<p>16-24 * daily 24 hours</p> <p>Transitional housing for up to 1 year for 50 youth- housing and training facility providing skills and support for employment, education, and long-term housing</p>

Youth (Contd)	Horizons for Youth 416-781-9898 422 Gilbert Ave Toronto, ON M6E 4X3 info@horizonsforyouth.org www.horizons4youth.org	16-24 * Daily 24 hours Emergency shelter and short term housing program * capacity 35 * length of stay depends on plan * food packages * meals * clothing * personal needs * emotional support * informal counselling * access to housing worker * life skills training, crisis intervention, housing workshops * community referrals * aftercare support * day programs, drop-in services, clinical referral and assessment, case management, advocacy
	Kennedy House Youth Shelter 416-421-7776 1076 Pape Ave Toronto, ON M4K 3W5 info@kennedyhouse.org www.kennedyhouseyouthshelter.com	16-24 * Daily 24 hours 40 bed facility located in East York Provide a safe living environment for youth who have complex needs and are experiencing homelessness. Offers programs that helps the youth stay healthy as well as access jobs, permanent housing, clothing and other supplies that will assist them as they transition to a successful future
	Turning Point Emergency Shelter 416-925-9250 95 Wellesley St E Toronto, ON M4Y 2X9 info@turningpoint.ca www.turningpoint.ca	16-24 men * daily 24 hours Shelter -- short term emergency residence * food * supportive counselling * referrals * evening and day programming * housing support * employment and community support * capacity 35 Redwood House -- transitional residential program, men who are able to live cooperatively and manage a personal budget * some support and instrumental assistance * monetary contribution required * capacity 8 * referral from agency, community or self-referral
	YMCA House 416-504-9700 7 Vanauley St Toronto, ON M5T 2A9 www.ymcagta.org	16-24 men * daily 24 hours Emergency shelter * staffed 24 hours * capacity 40 * no maximum stay * odd work hours can be accommodated if staff are informed * case management including information and referrals, counselling, and housing support
	Youth Without Shelter 416-748-0110 ext. 0 6 Warrendale Court Etobicoke, ON M9V 1P9 communications@yws.on.ca www.yws.on.ca	16-24 * daily 24 hours Residential Program - offers emergency accommodation for up to 33 youth each night. The program meets the immediate needs of the youth by providing them with crisis counselling, safe shelter, nutritious food, new clothing, and hygiene products

Youth (Contd)	YWCA Toronto First Stop Woodlawn Shelter 416-922-3271 80 Woodlawn Ave E www.ywcatoronto.org 1intake@ywcatoronto.org	16-25 women * daily, 24 hours * Ambulatory homeless women who are in crisis, including assaulted women Shelter -- capacity 44 (22 for women 16-25 years) * second stage housing -- capacity 12 * meals, clothing * counselling and referrals -- addictions, employment, health, housing, trauma * crisis intervention * advocacy
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