

SOCIAL HOUSING – Etobicoke (Toronto)

Housing Programs	HOUSING HELP
CONTACTS	Housing Help Centres are non-profit agencies that help people find and keep affordable housing. This free service provides vacancy listings and informal mediation. Most centres have Toronto Rent Bank services
Rent Geared to Income (Subsidized) Housing Connections	Housing Help Centres
416-397-7400	Albion Neighbourhood Services
176 Elm Street	North Etobicoke Housing Help Centre
Toronto ON M5T 3M4	416-740-3704
www.housingconnections.ca	Fax:416-740-7124
The majority of subsidized housing units in	21 Panorama Court
Toronto are allocated through a centralized	Etobicoke, ON M9V 4E3
waiting list which is managed by Housing Connections. People who need rent-geared-to-	www.albionservices.ca
income (or RGI) housing must apply through	Albion Neighbourhood Services
Housing Connections and keep their	South Etobicoke Housing Help Centre
information up to date	416-252-5990
	185 Fifth St

Market Rent

Toronto Community Housing

416-981-7368
931 Yonge Street
Toronto, ON M4W 2H2
www.torontohousing.ca/rent
General enquiries Daily: 24 hours
416-981-5500

Centre francophone de Toronto

www.albionneighbourhoodservices.ca

416-922-2672 x432 4th Fl-22 College St Toronto, ON M5V 2Z1

ans@albionservices.ca

Coordinated Access to Supportive Housing (CASH)

Toronto Mental Health and Addictions

Supportive Housing Network

416-640-1934 Fax 416-916-1689 661 Yonge St 4th Floor, Toronto, ON M4Y 1Z9

www.tosupportivehousing.ca

info@tosupportivehousing.ca

People who are looking for subsidized and supportive housing can go to any of the partner agencies listed on the CASH web site to fill in the application which is available online to be downloaded

• Applications can be mailed, faxed or complete on line

Emergency Shelter

If you are in need of emergency shelter or help to prevent eviction, contact 311 or Central Intake 24/7 416-338-4766 Toll-free 1-877-338-3398 Out of Cold Program-winter time www1.toronto.ca/wps/portal/contentonly?vgn extoid=e29dd4b4920c0410VgnVCM10000071d60 f89RCRD

Streets to Homes Assessment and Referral

Centre-Walk -in Housing Program

416-392-0090 129 Peter St (at Richmond St W, south of Queen St W)

HOUSING HELP

www.centrefranco.org

Housing Website

www.viewit.ca

Toronto Rent Bank

Eligible households facing eviction may access one-time, interest-free loans for overdue rent. Limited funding for Emergency Rental Deposit. Loans are available for low-income households requiring first and last months' rent to move into more affordable/stable housing. Those receiving social assistance or living in rent-geared-to-income units are not eligible for Rent Bank services. Contact your caseworker for more information. Access the Toronto Rent Bank through Neighbourhood Information Post or any Housing Help Centres

Neighbourhood Information Post

416-924-2543 269 Gerrard St E 2nd Fl www.nipost.org nipost@nipost.org

Tenant Hotline

416-921-9494

27 Carlton St, Ste 500

torontotenants.org

A free telephone counselling service that explains tenants' rights and obligations under the Residential Tenancies Act. Topics include leases, maintenance, repairs, evictions and discrimination. This service does not offer legal advice. If you need it, contact a community legal clinic

Landlord and Tenant Board

416-645-8080

Toll free 1-888-332-3234

ltb.gov.on.ca

Provides information on residential rental units and resolves disputes between most landlords and tenants

Staff can answer questions about

- legislation that governs tenants
- tenants' and landlords' rights and responsibilities under the law
- specific applications
- rules on maintenance and repair of rental properties
- rules on automatic rent reductions

The walk-in housing help is only available to those who are street-involved and not staying in a shelter (that is because all shelters have housing help workers). Availability is Monday, Wednesday, and Friday, 9 am to noon, with last intake at 11:30 am. No appointment is needed. With up to three housing workers available, if there is a wait, it is seldom more than 15 minutes. Staff help with the housing search, assessing income supports, making applications to subsidized housing, and referrals to other services.

Developmental Services Ontario (DSO)

DSO Toronto Region

DSO Toronto Region is administered by Surrey Place. Surrey Place Centre serves people of all ages who have a developmental disability in Toronto. It provides individuals and families with specialized services and supports.

Toll free 1-855-372-3858, TTY 416-925-0295 2 Surrey Pl, Toronto, ON

www.dsontario.ca/agencies/dso-toronto DSOTR@surreyplace.on.ca

Mon, Fri 8:30 am-5 pm, Tue-Thu 8:30 am-8:30 pm

Non-profit and co-operative housing

Co-operative Housing Federation of Toronto (CHFT)

416-465-8688 658 Danforth Ave, Ste 306 www.coophousing.com

Provides affordable housing alternatives for people with moderate incomes

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For information on automatic rent reductions, visit toronto.ca/taxes/rent_reduction/index.htm or torontotenants.org

Tenant Duty Counsel Program (TDCP)

416-597-5855 * Toll free 1-866-245-4182

425 Adelaide St W, 5th Fl

acto.ca

TDCP lawyers, located in Landlord and Tenant Board offices, offer legal advice and limited legal assistance to low income, unrepresented tenants on the day of their hearing. This is a same-day drop-in service

Discrimination and Human Rights in Housing

Centre for Equality Rights in Accommodation (CERA)

416-944-0087

Toll free 1-800-263-1139

equalityrights.org/cera

Promotes human rights in housing and ending housing discrimination

Housing Stabilization Fund

Helps meet the emergency housing needs of Toronto residents who receive assistance from Ontario Works (OW) or the Ontario Disability Support Program (ODSP)

The HSF can help with:

- rental costs/arrears within the Greater Toronto Area (GTA)
- moving costs within the GTA
- energy arrears (gas, hydro, fuel)
- bed bugs (see details below)
- setting up a residence, for example:
 - o moving from a furnished to an unfurnished unit
 - setting up a new address with no existing furniture (i.e. someone who has been homeless or is a newcomer)
 - o purchasing a bed for a child who has outgrown a crib
 - o moving due to fire, floor or domestic violence

Home Repair Assistance

The Residential Rehabilitation Assistance Program - RRAP for Homeowners - delivered by Canada Mortgage Corporation has been incorporated (for the Province of Ontario) to Ontario Renovates

Housing Providers - Direct Application

Christian Resource Centre Self-Help

416-591-6389

90 Richmond St E Ste 201

www.crcselfhelp.ca info@crcselfhelp.ca

• Primarily shared accommodation for homeless or hard to house adults

Deep Quong Non-Profit Homes Inc

416-340-7918 106 Beverley St deepquong@bellnet.ca

• Single adults, shared accommodation

Ecuhome

416-537-1334 ext 1

149 Jameson Ave (scheduled appointments only)

or 76 Pembroke St (drop-in)

Wed 9 am-12 pm

• Shared housing for single adults on low or fixed income who may have mental health issues

Fred Victor Shelters

416-369-1199

145 Queen St E

www.fredvictor.org

- Apply through Housing Office or at the dropin Tue 2-4 pm
- For homeless, low-income adults

Dixon Hall

416-863-0499

58 Sumach St

info@dixonhall.org

• Call for more information on housing and

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Toronto Renovates

The Toronto Renovates for Seniors and People with Disabilities program provides funding on a first-come, first-served basis as a grant, a forgivable loan or a combination of grant and a loan

- * Grants of up to \$3,500 are offered for home modifications to accommodate a disability or to improve accessibility for the individual permanently living there
- * Forgivable loans of up to \$10,000 are available for essential home repairs and/or accessibility renovations

The common modifications that are eligible under the program include:

Roll-in showers * ramps * bath-lifts * stair lifts * kitchen modifications

Approval Process: • Once approved for funding by the city of Toronto, the client must obtain a reasonable quotation for the work by a licensed contractor. Contact the city of Toronto for more information

Phone: Within city limits: (311)

Phone: Outside of the city limits: 416-392-CITY (2489)

March of Dimes - Home & Vehicle Modifications Program

Can be used for ramps, platform lifts, stairway lifts, elevating devices, widening doors, wheel-in showers, rearrangement of kitchen/washrooms

Eligibility:

must live in Ontario

qualify financially, and

have a substantial impairment caused by bodily injury, a birth defect or illness. It is ongoing and/or recurring and is expected to last one year or more.

This impairment must:

- impedes mobility, and
- results in substantial restriction in the activities of daily living (e.g. your personal care, or your participation in the community).

Consumers who meet program criteria can apply for grant funding:

- Up to \$15,000 lifetime maximum for home modifications, and/or
- Up to \$15,000 every ten years for vehicle modifications

More information: 1-877-369-4867

 $\underline{www.marchofdimes.ca/EN/programs/hvmp/Pages/HowtoApply.aspx}$

hvmp@marchofdimes.ca

Housing Programs

housing programs

Homes First

416-395-0902

90 Shuter St 2nd Fl

www.homesfirst.on.ca

info@homesfirst.on.ca

• Homeless, hard to house adults

Houses Opening Today Toronto

416-369-0366 ext 25

75 Blantyre Ave

www.hott.ca

info@hott.ca

- Families and singles 16+ with low or moderate incomes
- · Call for more information about applying

Portland Place

416-703-0652

163 Portland Pl

www.pccweb.ca/portlandplace

portlandplace@bellnet.ca

- Supportive housing for adults with mental health and addictions as well as physical challenges
- Some accessible units
- Call for application details

Romero House

416-763-1303

1558 Bloor St W

www.romerohouse.org

info@romerohouse.org

• Refugee claimants

Rotary Cheshire Apartments

416-730-9501 * TTY 416-730-9187

422 Willowdale Ave Ste 101

www.rotarycheshirehomes.org

info@rotarycheshirehomes.org

· Adults with dual disabilities of deafness and

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Home Depot- Two Grant Programs

1. Community Impact Grants

Provides registered Canadian charities with funding for affordable housing and community based improvement projects that benefit Canadians in need. Our primary focus is on supporting initiatives that prevent and end youth homelessness. As such, preference will be given to repair, renovation and/or improvement projects to housing and/or other support facilities (i.e. employment services) for homeless youth.

Maximum Grant: \$10,000 (cash and/or The Home Depot gift card)

Application deadline: Applications are accepted year-round for this program.

Eligible Projects include but are not limited to: small-scale renovation and repair projects and programs that benefit vulnerable youth and affordable housing and neighbourhood improvement projects that involve rebuilding, repairing, painting, refurbishing, landscaping, and planting.

1. The Orange Door Project Grant Program

Provides funding to Canadian registered charities making repairs, refurbishments and/or modifications to a housing accommodation or other support facility that **benefits homeless youth.**

Maximum Grant: Up to \$50,000 cash

Key Dates: The deadline for applications for this program has passed.

Eligible Projects include but are not limited to: window replacement, weatherizing, painting, enhancements to the outdoor landscape (i.e. trees, gardens, seating areas), lighting or fixture upgrade projects, insulation improvements, small kitchen or washroom renovations.

www.homedepot.ca/en/home/corporate-information/our-community/the-homedepot-canada-foundation/how-we-help/grant-programs.html

Energy and Water Related Assistance

blindness

St. Clare's Multifaith Housing

416-929-0397 180 Sudbury St C-1

www.stclares.ca

- Transitional housing for people living in shelters or at risk of homelessness
- Referral from shelter required

Yonge Street Mission

416-929-9614 Genesis Place 280 Gerrard St E ysm.ca

www.genesis@ysm.ca

• For people who have experienced homelessness, abuse, poverty and/or trauma

City of Toronto Emergency Energy Fund

This program helps with gas, hydro and other energy related arrears, security deposits, and reconnection costs

For: Those who have received a disconnection notice or been disconnected and do not have sufficient income and/or assets to pay the arrears

Eligibility is based on income and assets but recipients <u>cannot</u> be receiving assistance from Ontario Works or ODSP

More information: 416-338-3332 www.toronto.ca/socialservices/Policy/eef.htm

Low-Income Energy Assistance Program

Applies to energy-related arrears (gas or electricity), renovations such as installing energy efficient appliances and insulation

For: Low-income households with arrears difficulties

More information:

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www.ontarioenergyboard.ca/oeb/_Documents/Consumer%20Brochures/brochure_06_LEAP% 20assistance%20natural%20gas.pdf

SaveONenergy Home Assistance Program

Free for qualifying home owners and renters. Replaces inefficient lights, electric power bars, insulation in attic or basement, wetherstripping around doors and windows, programmable thermostat, and appliances with energy efficient ones, etc.

For: Low-income households with high hydro costs. Not for energy-related emergencies More information: GreenSaver: 1-877-797-9473

https://saveonenergy.ca/Home/Contact.aspx

Home Energy Conservation Program

Get up to \$650 in heating and cooling incentives, \$255 in appliance incentives and \$4000 in Air Source Heat Pump incentives (*limited time offer*)

Call Toll Free: 1-866-280-4431

Qualification

- 1. You must heat your home with natural gas, oil, propane boiler/furnace, electric heat, OR wood stove.
- 2. If you are an Enbridge Gas customer and have a valid Enbridge account in good standing OR if you heat your home with electricity, oil, wood, OR propane—you must provide a current tax bill for the property.
- 3. Call Windfall Ecology Centre to ensure that you qualify.

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	4. You must reside in the Enbridge Gas Program Delivery Area, including City of Vaughan, Toronto, Etobicoke, Peel Region
	Enbridge Home Weatherization Retrofit Program Insulation and draft proofing for qualified Enbridge customers.
	For: Low-income Enbridge gas customers with homes built before 1972 and needing upgraded insulation (more than 20 years old) More information: GreenSaver: 416-203-3106 or www.greensaver.org/programs/current-
	<u>programs/</u> Enbridge Gas Distribution: 1-888-427-888 or <u>www.enbridgegas.com/homes/manage-energy</u>
	Land / Property / Home Renovation Tax - Deferral and Credit Programs:
	Provincial Land Tax Deferral Program for Low-Income Seniors and Low-Income Persons with Disabilities
	Low-income seniors and low-income persons with disabilities can get a partial deferral of provincial land tax and education tax. The tax deferral applies to the tax increase in the current year and not to outstanding taxes.
	Provincial land tax is a property tax on land located in non-municipal areas. The tax helps to support the local share of a number of services in these areas.
	More information: 1-866-400-2122 or www.fin.gov.on.ca/en/refund/plt/seniors.html
	2. Property Tax and Wter Relief Program for Low Income Seniors and Low Income Persons with Disabilities
	An annual property tax rebate of \$400, designed to provide relief of financial hardship to low-income seniors and low-income persons with disabilities. Click to view eligibility details and how to apply
	Call City of Mississauga at 905-615-4311 and ask for tax department Call City of Brampton Tax Department at 905-874-2200 Call Town of Caledon 905-584-2272 and ask for tax department
	Application Deadline: Aug. 31, 2017 Healthy Homes Pencyation Tay Credit. Starting with the 2017 tayation year, this
	Healthy Homes Renovation Tax Credit- Starting with the 2017 taxation year, this
	program is no longer available.

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	www.ontario.ca/page/healthy-homes-renovation-tax-credit