



## Telephone Reassurance/Security Check - Brampton, Caledon, Malton

Agency Name	Contact	Description
<b>Caledon Community Services</b> Community Assisted Living Program (CALP)	905-584-2300	Reassurance and safety checks via phone or in-person for clients on the assisted living program  Seniors 65+ and adults with disabilities  Area Served: <b>Caledon/Bolton</b>
<b>Caledon Meals-On-Wheels</b>	905-857-7651	TeleChat Program - an extension of the Friendly Visiting Program, except that the volunteer visits are done over the phone instead of in person. For seniors and disabled in <b>Caledon</b>  A security check and quick visit is included in each meal that is delivered
<b>Indus Community Services</b> Brampton Branch	905-595-1669	Security/Reassurance Check * screened and trained volunteers engage clients * clients in this program receive ongoing security reassurance checks which are simply a quick, regular telephone call confirming the clients health and well-being
<b>Langar Seva</b>	647-643-9430	<b>Telephone reassurance:</b> Clients who are feeling lonesome or want reassurance from time to time can call our telephone line. Our volunteers also initiate calls to clients who request this service Languages: English ; Hindi ; Punjabi ; Urdu

Agency Name	Contact	Description
<b>Distress Centres of Greater Toronto</b> <b>TeleCheck Seniors Program</b> <b>Spectra Helpline (Contd)</b>	<b>To register call:</b> <b>English: 289-569-1201</b> <b>Cantonese or Mandarin: 289-569-1203</b> <b>Portuguese or Spanish: 289-569-1202</b> <b>Hindi, Punjabi or Urdu: 289-569-1204</b>	Ongoing telephone support for isolated older adults 55 years and up. Provide more than the opportunity for medication reminders, safety check-ins and referrals to services and programs in the community. Focus on offering clients a chance to be heard by volunteers who provide emotional support, companionship and a sense of community Languages: English Cantonese, Mandarin, Portuguese, Spanish, Hindi, Punjabi, and Urdu. Hours: Mon- Fri 9 am-5 pm Central West CCAC catchment area
<b>United Achievers Community Services</b>	<b>905-455-6789 ext 26</b>	Services and other supports primarily to the Caribbean and Black communities <b>Safety Checks:</b> Trained volunteers conducts safety checks of shut-in older adults 55 years and up, several times per week
<b>Victorian Order of Nurses Peel Location</b>	<b>905-821-3254</b> <b>1-866-817-8589</b>	Phone calls to seniors and people with disabilities who live alone, providing companionship and reassurance