Emergency Shelter Services – through Shelter Support and Housing Administration (SSHA) the city provides 6,600 shelter beds in 63 locations, and through motel programs mostly used by families. The City directly operates 10 shelter programs and oversees the operation of the 53 others by funded community agencies.

Homelessness Services:
Emergency Shelter - Central Intake 311; 416-338-4766; Toll Free: 1-877-338-3398

Streets to Homes Assessment and Referral Centre (Post-incarceration service) (129 Peter Street) 416-392-0090 - 24/7 service, Shelter referral 8 pm-8 am, street respite and shelter referrals for single adults, youth and couples, transition to housing beds for Streets to Homes clients, self-identify to outreach workers as living post-incarceration and in need of housing support services.

Toronto Rent Bank - Eligible households facing eviction may access one-time, interest-free loans for overdue rent. Limited funding for Emergency Rental Deposit Loans is available for low-income households requiring first and last months’ rent to move into more affordable/stable housing. Those receiving social assistance or living in rent-g geared-to-income units are not eligible for Rent Bank services. Contact your caseworker for more information. Access the Toronto Rent Bank through Neighbourhood Information Post or most Housing Help Centres. Neighbourhood Information Post - 416-924-2543, 269 Gerrard St E, 2nd Fl, www.nipost.org, nipost@nipost.org, Mon, Tue, Thu, Fri 9:30am-4:30 pm, Wed 1pm-4:30 pm.
Housing Help Centre: Albion Neighbourhood Services, North Etobicoke Housing Help Centre, 21 Panorama Crt, Toronto, ON M9V 4E3, 416 740-3704

Shelters List: http://www.toronto.ca/housing/guidetoservices/shelters.htm
| Shelter – Family | Adam House  
**416-538-2836**  
430 Gladstone Ave  
Toronto, ON M6H 3H9  
[info@adamhouse.org](mailto:info@adamhouse.org)  
[www.adamhouse.org](http://www.adamhouse.org) | Shelter for mixed adult, family, refugee claimants in Canada less than two weeks Open Mon-Fri 9am-5pm  
Adam House provides refugee claimants with clean and safe living accommodations. The staff at Adam House provide assistance and advice with immigration procedures, primarily to our residents and former residents. We provide referrals to legal services, medical assistance, and community resources |
|---|---|
| Birkdale Residence  
**416-392-5650**  
1229 Ellesmere Rd  
Scarborough, ON M1P 4V8  
[ssha@toronto.ca](mailto:ssha@toronto.ca)  
[www.toronto.ca/housing](http://www.toronto.ca/housing) | Women (16+) and their children, daily 24 hours  
Pregnancy Program - Based on availability of space, single women requiring emergency shelter who are in the third trimester of their pregnancy may be admitted to this family shelter  
Family Reunification Program - Single parents in need of emergency shelter in a family setting in order to be reunited with their children in foster care may be eligible for placement at Birkdale. To be eligible, there must be an active plan for the children to be returned to the parent’s care and plans for overnight visits. Admission under this program is limited to the availability of space in the shelter |
| Christie Refugee Welcome Centre  
**416-588-9277**  
43 Christie St  
Toronto, ON M6G 3B1  
[www.christiestreetrc.com/](http://www.christiestreetrc.com/) | daily, 24 hours  
Families, women with children, single women  
Temporary accommodation  
* capacity 70  
* average stay 16 weeks  
* orientation  
* settlement  
* assistance with refugee claim process, housing referrals, education, health services  
* follow up support  
Families -- Call Central Family Intake at Toronto Hostel Services Unit, 416-397-5637  
single women -- apply directly |
| Family Residence  
**416-397-1318**  
4222 Kingston Rd  
**Toronto**, ON M1E 2M6  
[ssha@toronto.ca](mailto:ssha@toronto.ca)  
[www.toronto.ca/housing](http://www.toronto.ca/housing) | Family Residence gives shelter to 52 families in need. Two-parent or single parent families with children, couples and pregnant women with a partner can come to Family Residence when they have nowhere to go. Each family has their own room with beds, a fridge and a microwave. They share kitchens and laundry rooms. Families get money to buy food and take care of cooking and cleaning. Each residence has 24-hour help for families if they need it and residence workers try to help them to get into: counselling, children’s programs, pregnancy support program, housing and help after they move in, workshops about housing readiness, life skills and getting a job. Family Residence also runs several motel programs for families  
Clients come from Central Intake only. For help please call 311 or Central Intake at 416-338-4766 or toll free in Toronto 1-877-338-3398 |
| Shelter – Family (Contd.) | Native Child and Family Services of Toronto  
416-969-8510  
416-924-4646 - After Hours Service  
30 College St  
Toronto, ON M5G 1K2  
info@nativechild.org  
www.nativechild.org | Mon-Fri 9am-5pm, after hours and on weekends call After Hours Service  
Provide services to Native families and children in the Toronto area including First Nations, Metis, Inuit and all those with aboriginal heritage who chose to be served by this agency. Services include: child care * case management * aboriginal early years centre * aboriginal resources * children’s mental health * family violence * woman abuse * youth skill training * native learning centre * camp programs * sport and recreation |
| --- | --- |
| Ralph Chiodo Family Immigrant Reception Centre  
COSTI  
416-922-6688  
100 Lippincott St  
Toronto, ON M5S 2P1  
reception@costi.org  
www.costi.org/programs/location_details.php?location_id=31 | 18+ * daily 24 hours * **Government-sponsored refugees and refugee claimants** referred by Canada Citizenship and Immigration and City of Toronto, Community and Neighbourhood Services  
Temporary accommodation, initial settlement, orientation and support services * capacity 77 * single beds for refugee claimants, capacity 16 * art therapy program for children |
| Red Door Family Shelter  
Intake 416-688-7265  
1430 Gerrard St E  
Toronto, ON M4M 1J2  
www.reddoorshelter.ca | **Intermediate home for about** 35 families-100 beds  
The Red Door Family Shelter expects to remain in its interim location for about three years until its home in Leslieville is ready. |
| Red Door Family Shelter  
416-915-5671  
21 Carlaw Ave  
Toronto, ON M4M 2R6  
www.reddoorshelter.ca | Women and their children * **Assaulted women with children** (assaulted women without children may be accepted) * elderly abused women * refugees * 24 hours  
**Emergency shelter** * capacity 50 * length of stay depends on need * meals * crisis counselling * support * child care * referrals * outreach and housing support |
| Red Door Family Shelter  
416-469-3457 ext. 246  
1430 Gerrard St E  
Toronto, ON M4M 1J2 | Daily 24 hours  
Shelter for families, on-site medical assistance and referrals and child care  
Provide help to keep families together and assist each family in establishing a stable life beyond the shelter. |
| Shelter – Family (Contd.) | Sojourn House  
416-864-0515 - Shelter  
416-864-9900 - Transitional Housing  
101 Ontario St  
Toronto, M5A 2V2  
info@sojournhouse.org  
www.sojournhouse.org  
| Daily 24 hours * Refugees and refugee claimants, including single persons and families  
**Short term emergency shelter** * capacity 58 * 3 meals daily * information and referral * settlement orientation * assistance with immigration procedures, housing search * life skills * follow up * housing outreach to refugees in shelters * 52 transitional supportive housing units * health clinic * youth-skills for life  
|  
| Toronto Community Hostel  
416-925-4431  
191 Spadina Rd  
Toronto, ON M5R 2T9  
info@tchostel.org  
www.tchostel.org/  
| Mixed adult, Family Refugees. Open daily 24 hours  
Emergency shelter * capacity 24 * meals * clothing * referral * assistance and advocacy with Ontario Works * assistance with the refugee claim process and immigration procedures * settlement counselling and orientation * employment counselling * children's program  
|  
| Women’s Habitat – Shelter and Outreach for Women  
416-252-5829-Shelter & 24/7 crisis line  
416-252-7949-Aministration & Outreach  
140 Islington Ave  
Toronto, ON M8V 3B6  
habitat@womens-habitat.ca  
www.womens-habitat.ca  
| Daily 24 hours –crisis line, Business Hours: Mon, Fri 9 am-5 pm * Tue, Wed & Thu 9 am-8:30 pm  
Emergency shelter for assaulted women and children  
* capacity 25 * counselling * child care program * referrals and advocacy * crisis intervention by telephone  
**Outreach Centre**. Services offered at the centre include: individual and group counselling * transition and support services * housing assistance * parenting support and services for young women. Individual counselling is available throughout the day and evening. Please call (416) 252-7949 x 221 to make an appointment or request more information. Languages spoken at Women’s Habitat Outreach Centre include English, Spanish, Portuguese, Farsi, Urdu, Hindi, Dari and Pashto  
|  
| Shelter – Mixed Adult | Assessment and Referral Centre for Housing & Shelter in Toronto  
416-392-0090 - Administration  
416-338-4766 - Central Intake  
311  
129 Peter St  
Toronto, ON M5V 2H3  
| 16 + for people who are homeless  
Daily 24 hours-Referral and Respite service  
Housing walk-in services - Mon, Wed, Fri 9am-12noon * Clients must arrive by 11:30am  
**Street outreach**, housing assistance, referrals to shelter system and respite for individuals who are homeless, living on the street or street involved * ID clinic  
**Housing Walk-in Service**: assistance in accessing permanent housing * individual plan  
|
| Shelter – Mixed Adult (Contd) | ssha@toronto.ca  
www.toronto.ca/housing/index.htm | development and intense ongoing advocacy  
* assists with obtaining social assistance  
* accompaniment to appointments including social assistance, housing, health care, legal consultation  
* recruits landlords  
* assists with rent negotiations  
* arranges long term supports for tenants and landlords  
* Housing Connections (see separate entry)  
Community Partner -- assistance with housing search and application process  
**Street Respite:** 24 hour drop-in with access to showers and snacks  
* laundry 7am-11pm  
**Walk-in Shelter Referral Service:** referral to shelter system for walk-in clients |
| --- | --- | --- |
| Dixon Hall Heyworth House | 416-691-0012  
2714 Danforth Ave  
Toronto, ON M4C 1L7  
www.dixonhall.org | 24+ * Daily 24 hours  
**Overnight emergency shelter**  
* capacity 79 |
| Exhibition Place Better Living Centre - Winter Respite Drop-In | 647-327-4215  
195 Princes Blvd  
Toronto, ON M6K 3C3 | Women and men 16 years and older, Daily, 24 hours  
Homeless  
**pet friendly environment**  
Extended Winter Drop-in Program, Dec 21, 2017 to May 11, 2018 |
| Evangel Hall Mission | 416-504-3563  
552 Adelaide St W  
Toronto, ON M5V 3W8  
information@evangelhall.ca  
www.evangelhall.ca | Shelter for homeless and socially isolated individuals  
**Drop-in Center open:** Mon-Fri 9 am-12:20 pm  
* Sat 9 am-1 pm, offers: emergency food, daily meals, health and dental care, clothing, showers, laundry and spiritual care  
Out of Cold Program-from Nov-March, Tuesday nights place is available for 30 people to sleep on mats, have dinner and breakfast next morning |
| Fred Victor Bethlehem United Shelter for Homeless with Pets | 416-644-1734  
1161 Caledonia Rd  
Toronto, ON M6A 2W9  
www.fredvictor.org | 18+ * Daily 24 hours  
Emergency shelter for adults, single, couple and Trans  
* capacity 70 beds  
Provide information and support related to health care, information and referral, housing access and advocacy. Offer necessities such as laundry facilities and hygiene supplies to all who come through their doors |
| Shelter – Mixed Adult (Contd) | Homes First Society - George Street Respite Services  
647-455-2800  
354 George St  
Toronto, ON | Women and men 16 years and older, Daily 24 hours  
**Drop-in winter respite services** * capacity 105  
Extended Winter Drop-in Program, Jan 28, 2018 until further notice |
| --- | --- | --- |
|  | Homes First Society - Scarborough Shelter  
416-395-0993  
3576 St Clair Ave E  
admin@homesfirst.on.ca  
www.homesfirst.on.ca | 18+ * daily 24 hours |
|  | University Settlement Recreation Centre - Overnight Shelter  
416-598-3444 ext. 239  
23 Grange Rd  
Toronto, ON M5T 1C3  
www.universitysettlement.ca/out-of-the-cold | 18+ **Overnight Hostel**  
-- capacity 85: 62 male, 9 female, 7 couples * supper, shower, snack, movie and breakfast available to those staying overnight * tokens provided during extreme weather alerts * Winter Relief Dinner available November to March  
**Fall/Winter/Spring Schedule:** first weekend in October to last weekend in May: Fri-Sun 5:30pm-7am  
**Winter Relief Dinner** -- first weekend in November to last weekend in March: Fri 7pm-8pm, Sat-Sun 6:30pm-8pm  
**Summer Schedule:** first Saturday in June to last Sunday in September – Sat-Sun 5:30pm-7am |
| Single Men | Birchmount Residence  
416-392-5797  
3306 Kingston Rd  
Toronto, ON | Male 55 + experiencing homelessness, open daily 24 hours, to make sure residents have continued access to similar programming and support services. Onsite life-skills (housing readiness: managing money, shopping, cooking, running a home and maintaining social networks) and social/recreational programming * Referrals and advocacy services * Partnerships with community agencies and a family health team (doctor is on-site bi-weekly) * Follow-up support once they leave the shelter |
|  | Christie-Ossington Men’s Shelter  
416-516-8642  
973 Lansdowne Ave  
Toronto, ON M6H 3Z5  
www.conccommunity.org | 18+ * shelter hours: Mon-Fri 4:30pm-8am, Sat-Sun 24/7 * Drop in * first come, first served  
**Shelter:** Short term emergency shelter for men * capacity 68 * meals * one-to-one counselling, life skills and referral * volunteer program -- call to arrange interview |
|  |  | **Transitional Housing:** 20 units including accessible units |
| Single Men (Contd) | **Christie Ossington South-Men’s Shelter**  
**416-792-8941**  
850 Bloor St W  
Toronto, ON M6G 1M2  
www.conccommunity.org/shelter-bloor/ | 30 bed men’s shelter for homeless, street-oriented and facing mental health challenges, substance use issues, unemployment and other barriers to maintaining adequate housing |
|---|---|---|
| **Cornerstone Place**  
**647-346-0616**  
616 Vaughan Rd  
www.thecornerstone.ca | 25+ * Shelter hours: Mon-Sun 4pm-8am  
**Men's hostel** -- capacity 50 * housing worker on site * supper and breakfast available to those staying overnight |
| **Dixon Hall Schoolhouse**  
**416-960-9240**  
349 George St  
Toronto, ON M5A 2N2  
www.dixonhall.org  
harvey.stein@dixonhall.org | 18+ * Intake: Mon-Sun 4pm-12midnight * Shelter daily 24 hours  
**Overnight emergency shelter** * capacity 40 * showers * recreation room * assistance with permanent housing, identification * harm reduction support * Monday-Friday -- must leave at 8am each day * 3 meals daily and evening snack |
| **Downsview Dells**  
**416-392-5452**  
1651 Sheppard Ave W  
Toronto, ON M3M 2X4 | Open daily 24 hours, 30-bed shelter for homeless men or men who are at risk of losing their housing, and who wish to abstain from the use of drugs and alcohol. Downsview works within a 12-step recovery model and offers a safe shelter alternative to support a client’s treatment plan. Shelter cannot accommodate clients who are on methadone or any new pill. Clients are asked to attend detox for 72 hours prior to admission |
| **Good Shepherd Centre**  
**416-869-3619**  
412 Queen St E  
Toronto, ON M5A 1T3  
www.goodshepherd.ca | 18+ * Daily 5:30pm-8am  
**Overnight shelter** capacity 96 * must vacate premises during the day * Provide food,, shelter and clothing for people in need  
**Drop-in**, daily from 9 am-11 am for food, clothing, medical care and counselling.  
**Barrett House**-supportive housing for people living with **AIDS and HIV**  
**St. Joseph’s Residence**-supportive housing for **seniors** with a history for homelessness |
<table>
<thead>
<tr>
<th>Shelter Type</th>
<th>Shelter Name</th>
<th>Address</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single Men</td>
<td>NA-ME-RES Men's Shelter</td>
<td>14 Vaughan Rd, Toronto, ON M6G 2N1</td>
<td><a href="mailto:general@nameres.org">general@nameres.org</a>, <a href="http://www.nameres.org">www.nameres.org</a></td>
<td><strong>Aboriginal men</strong> to learn new skills and live healthy lives on or off the streets. <strong>Sagatay - A New Beginning</strong> - Transitional housing - capacity 25 * culturally-based programming * multidisciplinary care team includes case manager and client support worker, Oshkabaywis (spiritual helper), traditional elders and teachers, and access to nurse, psychiatrist * housing, life skills and follow-up support. Transitional Housing eligibility: Aboriginal men 18 years and older with stable addiction and/or mental health issues * ability to identify long and short term goals and commit to program policies.</td>
</tr>
<tr>
<td></td>
<td>Native Men's Residence</td>
<td>14 Vaughan Rd, Toronto, ON M6G 2N1</td>
<td><a href="mailto:general@nameres.org">general@nameres.org</a>, <a href="http://www.nameres.org">www.nameres.org</a></td>
<td>Native youth 16-24, daily 24 hours * capacity 12 beds * maximum stay up to 18 months. Transitional housing * programs include job search skills, tutoring, life skills and personal development.</td>
</tr>
<tr>
<td></td>
<td>Transition House for Men</td>
<td>158 Bathurst St, Toronto, ON M5S 2P9</td>
<td><a href="http://www.nativechild.org">www.nativechild.org</a>, <a href="mailto:info@nativechild.org">info@nativechild.org</a></td>
<td>Native youth 16-24, daily 24 hours * capacity 12 beds * maximum stay up to 18 months. Transitional housing * programs include job search skills, tutoring, life skills and personal development.</td>
</tr>
<tr>
<td></td>
<td>Salvation Army – Gateway</td>
<td>107 Jarvis St, Toronto, ON M5C 2H4</td>
<td><a href="mailto:frontline@thegateway.ca">frontline@thegateway.ca</a>, <a href="http://www.thegateway.ca">www.thegateway.ca</a></td>
<td>Emergency shelter for men * capacity 118 * housing specialists * case management * referrals, including ID referral by case managers.</td>
</tr>
<tr>
<td></td>
<td>Salvation Army - Maxwell Meighen</td>
<td>135 Sherbourne St, Toronto, ON M5A 2R5</td>
<td><a href="http://www.maxwellmeighen.ca">www.maxwellmeighen.ca</a></td>
<td>288 Emergency Shelter beds. The Centre also offers 3 meals a day and access to chaplaincy, counselling/case management services, housing help support workers, addictions services, consulting psychiatrist through Inner City Health Associates Primary Support Unit (PSU), a 10-bed crisis stabilization unit that provides transitional support from a non-medical, crisis stabilization perspective that will allow clients to mobilize their efforts to take the next steps for community re-entry. The PSU is based on the principles of Psycho-Social Rehabilitation, and reduces the need for re-hospitalization and dependency on emergency departments and psychiatric services.</td>
</tr>
</tbody>
</table>
| Single Men (Contd.) | Salvation Army - Maxwell Meighen Centre (Contd) | Salvation Army-New Hope Leslieville  
647-362-3062  
29 Leslie St  
Toronto, ON M4M 3C3  
www.torontohhs.org/shelters/hope-shelter/ | 34-private rooms for people living on fixed incomes including but not limited to OW, ODSP, CPP  
The Transition to Housing program provides an additional 45 beds. The program is designed to provide supports and services that link people with a continuum of supports that are designed to lead to housing stabilization  
Daily 24 hours  
60-bed facility provides shelter and meals, supportive counselling, housing placement and follow up support services and referrals to employment and rehabilitation agencies for men experiencing homelessness  
After residents leave, the facility offers follow-up services, giving individuals the support they need to ensure that they have a successful transition |
| Scott Mission  
416-923-8872  
502 Spadina Ave  
Toronto, ON M5S 2H1  
info@scottmission.com  
www.scottmission.com | 24+ Daily 7pm-7am  
**Overnight Shelter:** supper and breakfast included (pre-register at Men’s Ministry Department intake office 7pm) * clothing * counselling * support groups * laundry and shower facilities -- call for times * seasonal income tax clinic available upon request * films, outings, games |
| Seaton House Main Site  
416-392-5522  
339 George St  
Toronto, ON M5A 2N2  
ssha@toronto.ca  
www.toronto.ca/housing/index.htm | 18+  
**Hostel 416-392-5547** -- emergency accommodation in dormitory setting * access to bed area 4pm-8am * day program 8am-4 pm, including lounge, resource room with computers * meals * laundry * lockers available * counselling and referrals at Intake Office * capacity 250  
**Long-Term Program 416-392-5542** -- accommodation for men 50 years and older in residential crisis, with a documented need for 24-hour bed access, men 18-49 years with chronic health problems may be accepted * meals and laundry * library, quiet common area * first aid provided by on site day nurse * activity coordinator * counselling and referrals at Intake Office * capacity 135  
**O'Neill House 416-392-5436** -- housing transition program * capacity 50  
**Annex Managed Alcohol Program - 416-338-3190** - helps homeless men get better through a harm reduction approach (reducing the harm they could do to themselves) assisting with addictions and health problems. In this controlled environment the goal is to manage the disease and avoid individuals consuming non-palatable substances |
<table>
<thead>
<tr>
<th>Shelter Name</th>
<th>Contact Information</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>St Simon’s Shelter</strong></td>
<td><strong>416-925-7475</strong> St Simon the Apostle Anglican Church 525 Bloor St E Toronto, ON M4W 1J1 <a href="http://www.stsimonsshelter.ca">www.stsimonsshelter.ca</a> <a href="mailto:stsimonsshelter@bellnet.ca">stsimonsshelter@bellnet.ca</a></td>
<td>18+ * Daily 4:30pm-8:30am Multi Service emergency shelter: capacity 29 beds Delivering quality shelter and support services to the homeless by providing a safe place for rest, counselling, guidance, community, education and development.</td>
</tr>
<tr>
<td><strong>Single Women</strong></td>
<td></td>
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<tr>
<td>Amelie House</td>
<td><strong>416-465-0475</strong> Society of St Vincent de Paul</td>
<td>18+ * Daily 24 hours Longer-term transitional shelter program, can accommodate 20 women Most of the residents are survivors of domestic violence, abuse, poverty, addiction or mental illness and refugee claimants</td>
</tr>
<tr>
<td>Bellwoods House</td>
<td><strong>416-392-5790</strong> 63 Bellwoods Ave Toronto, ON M6J 3N4</td>
<td>50+ * Daily 24 hours Bellwoods House is a long-term shelter for clients who have a history of mental illness and have been homeless for a long time. Bellwoods House has staff work with each woman to help her set goals and deal with challenges. Clients are asked to help with household chores to the best of their ability. Clients come from Women’s Residence</td>
</tr>
<tr>
<td>Elisa House</td>
<td><strong>416-259-2528</strong> Society of St Vincent de Paul</td>
<td>18+ * Daily 24 hours Emergency shelter, accommodate 40 women Provide short and long-term accommodation to women who experience difficulty accessing and/or maintaining permanent housing due to addiction issues and/or mental health issues, immigration, abuse or poverty</td>
</tr>
<tr>
<td>Ernestine’s Women’s Shelter</td>
<td><strong>416-746-3701 press 0</strong>-crisis line <a href="">416743-1733</a>-Admin Line <a href="mailto:info@ernestines.ca">info@ernestines.ca</a> <a href="http://www.ernestines.ca">www.ernestines.ca</a></td>
<td>Daily 24 hours for abuse women and their children A place of temporary refuge and support for woman and children who are escaping an abusive situations, either physical, sexual, or emotional Offer: food, shelter, support for single women and families, promotes awareness, education and advocates for early intervention and prevention The location of our shelter is not publicize to protect the privacy and ensure the safety and security of our clients.</td>
</tr>
</tbody>
</table>
| Single Women (Contd) | First Stop Woodlawn, YMCA Toronto  
**416-922-3271**  
80 Woodlawn Ave E  
[www.ywcatoronto.org](http://www.ywcatoronto.org)  
[1intake@ywcatoronto.org](mailto:1intake@ywcatoronto.org) | 16+ * 24 hours  
Shelter -- capacity 44 (22 for women 16-25 years, 22 for women 26 years and older)  
second stage housing -- capacity 12 * meals, clothing * counselling and referrals --  
addictions, employment, health, housing, trauma * crisis intervention * advocacy *  
specialized services for young women 16-25 years |
| --- | --- | --- |
| Fred Victor Centre Women's Hostel  
**416-368-2642**  
86 Lombard St  
Toronto, ON M5C 1M3  
[www.fredvictor.org](http://www.fredvictor.org) | 18+ * trans-sexual women and men  
**Emergency shelter**  
* capacity 40 * average stay 3-12 months * counselling * support *  
crisis management * psychiatrist available * referrals * case management * Health  
Bus -- Tue 6 pm-7 pm * food box for ex-residents |
| Fred Victor Women’s 24/7 Drop-in Program  
**416-392 9292**  
67 Adelaide St E  
Toronto, ON M5C 1K6  
[wdp@fredvictor.org](mailto:wdp@fredvictor.org)  
[www.fredvictor.org/womens_24/7_drop-in_program](http://www.fredvictor.org/womens_24/7_drop-in_program) | Daily 24 hours  
Available necessities for women such as food, rest, clothing, toiletries and hygiene  
products and other items. For a lot of the women who use the program, it is their only  
way to connect with other women and access services that uniquely meet their needs  
Find information about other Fred Victor programs, get referrals to doctors, dentists,  
legal aid and other services, participate in exercise, arts and crafts and other social  
recreational programming, access seniors services, use laundry and shower facilities,  
go on the occasional organized trip or outing |
| Homes First Society Women’s Interim Program  
**416-395-0928**  
702 Kennedy Rd  
Toronto, ON M1K 2B5  
[www.homesfirst.on.ca](http://www.homesfirst.on.ca) | Daily 24 hours  
**Emergency shelter**  
* capacity 60 |
| Homes First Society – Savards Women’s Shelter  
**416-395-0932**  
1322 Bloor St W  
Toronto, ON  
[admin@homesfirst.on.ca](mailto:admin@homesfirst.on.ca)  
[www.homesfirst.on.ca](http://www.homesfirst.on.ca) | 18+ with mental health issues * Daily 24 hours  
Hostel with open concept accommodation * capacity 30 * meals * visiting nurse and  
visiting mental health counsellor |
<table>
<thead>
<tr>
<th>Single Women (Contd)</th>
<th>16+, daily, 24 hours</th>
<th><strong>Emergency shelter</strong>, accommodate 44 women, provide: safe and secure accommodation, support and accompaniment, informal counselling, nutritious meals and basic necessities</th>
<th>Women come to Mary’s Home from a variety of situations including leaving abusive relationships, newcomers to Canada, family breakdown, eviction, job loss, addictions and/or mental health issues and poverty</th>
<th>Mary’s Home participates in the City of Toronto’s <strong>Extreme Weather Alert program</strong>.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Mary’s Home</strong>&lt;br&gt;Society of St Vincent de Paul&lt;br&gt;416-595-1578&lt;br&gt;70 Gerrard St E&lt;br&gt;Toronto, ON M5B 1G6&lt;br&gt;<a href="http://vdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters/#maryshome">link to Mary's Home</a></td>
<td>16+, daily, 24 hours</td>
<td><strong>Emergency shelter</strong>, accommodate 44 women, provide: safe and secure accommodation, support and accompaniment, informal counselling, nutritious meals and basic necessities</td>
<td>Women come to Mary’s Home from a variety of situations including leaving abusive relationships, newcomers to Canada, family breakdown, eviction, job loss, addictions and/or mental health issues and poverty</td>
<td>Mary’s Home participates in the City of Toronto’s <strong>Extreme Weather Alert program</strong>.</td>
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<tr>
<td><strong>Native Women’s Transitional House</strong>&lt;br&gt;416-969-8510&lt;br&gt;<a href="http://www.nativechild.org/children-a-families/native-womens-transitional-house">link to Native Women's Transitional House</a></td>
<td>Women 16-24 and their children up to age 6 leaving a situation of homelessness or unstable housing. May include aboriginal population with priority given to single mothers and/or abuse women</td>
<td><strong>Emergency shelter</strong>, accommodate 44 women, provide: safe and secure accommodation, support and accompaniment, informal counselling, nutritious meals and basic necessities</td>
<td>Women come to Mary’s Home from a variety of situations including leaving abusive relationships, newcomers to Canada, family breakdown, eviction, job loss, addictions and/or mental health issues and poverty</td>
<td>Mary’s Home participates in the City of Toronto’s <strong>Extreme Weather Alert program</strong>.</td>
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<td><strong>Nellie’s-Shelter, Education and Advocacy to all Women and Children</strong>&lt;br&gt;416-461-1084 – crisis line&lt;br&gt;<a href="http://community@nellies.org">link to Nellie's-Shelter</a></td>
<td>16+ or women with children, who are homeless or leaving violence * all Nellie's facilities are trans-women positive</td>
<td><strong>Emergency shelter</strong> * capacity 36 * clothing * food * crisis intervention * counselling * children's support program * referrals * advocacy</td>
<td>Women come to Mary’s Home from a variety of situations including leaving abusive relationships, newcomers to Canada, family breakdown, eviction, job loss, addictions and/or mental health issues and poverty</td>
<td>Mary’s Home participates in the City of Toronto’s <strong>Extreme Weather Alert program</strong>.</td>
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<tr>
<td><strong>Robertson House</strong>&lt;br&gt;416-392-5662&lt;br&gt;Central Family Intake: 416-397-5637&lt;br&gt;291 Sherbourne St&lt;br&gt;Toronto, ON M5A 2R9&lt;br&gt;<a href="ssha@toronto.ca">link to Robertson House</a></td>
<td>daily 24 hours * women with children, high risk pregnant women</td>
<td><strong>Pregnancy program</strong>- Based on availability of space, single women requiring short-term emergency shelter who are in the third trimester of their pregnancy</td>
<td>Women come to Mary’s Home from a variety of situations including leaving abusive relationships, newcomers to Canada, family breakdown, eviction, job loss, addictions and/or mental health issues and poverty</td>
<td>Mary’s Home participates in the City of Toronto’s <strong>Extreme Weather Alert program</strong>.</td>
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<td>Mary’s Home participates in the City of Toronto’s <strong>Extreme Weather Alert program</strong>.</td>
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<tr>
<td>Single Women (Contd)</td>
<td>Salvation Army - Evangeline Residence</td>
<td>16+ who are experiencing homelessness due to mental health, addiction, domestic violence, financial difficulties, abuse, or other challenges, including women who are immigrants or refugees * must be ambulatory and able to self-care * 24 hours</td>
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<td><strong>Salvation Army</strong></td>
<td><strong>416-762-9636</strong></td>
<td><strong>Emergency Shelter</strong> -- capacity 90 beds * maximum length of stay varies according to need * counselling and referrals * housing help * life skills programs * clothing * meals * crisis intervention * advocacy</td>
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<tr>
<td>2808 Dundas St W</td>
<td>2080 Dundas St W</td>
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<td>Toronto, ON M6P 1Y5</td>
<td>Toronto, ON M6P 1Y5</td>
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<tr>
<td>Salvation Army - Florence Booth House</td>
<td><strong>416-603-9800</strong></td>
<td>16+, including refugees and victims of assault or human trafficking * must be ambulatory * daily, 24 hours</td>
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<tr>
<td>416-603-9800</td>
<td>723 Queen St W</td>
<td><strong>Emergency shelter</strong> * capacity 60 * maximum length of stay varies according to individual case plan * counselling and referrals * life skills * clothing * meals * crisis intervention * advocacy * housing help * safe environment for women and victims of trafficking * spiritual care * recreational events</td>
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<tr>
<td>723 Queen St W</td>
<td>2080 Dundas St W</td>
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<td>Toronto, ON M6P 1E6</td>
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<td><a href="http://www.salvationarmy.ca">www.salvationarmy.ca</a></td>
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<td>St. Clare Residence</td>
<td><strong>Society of St Vincent de Paul</strong></td>
<td>25+. daily, 24 hours</td>
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<td><strong>St. Clare Residence</strong></td>
<td><strong>416-225-3466</strong></td>
<td><strong>Residence accommodation</strong> for 30 women who have experienced difficulty attaining or maintaining permanent housing</td>
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<td>Bayview Ave,</td>
<td>St. Clare’s Residence provides services to women who have experienced, or are dealing with, addiction issues and/or mental health issues, immigration issues, abuse or poverty. Length of stay is dependent on the progress of the resident, active participation in case management, goal setting, and community housing; and the determination that the program remains suitable</td>
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<td>Toronto, ON</td>
<td><a href="http://svdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters/#stclares">http://svdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters/#stclares</a></td>
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<tr>
<td>Street Haven at the Crossroads</td>
<td><strong>416-967-6060</strong></td>
<td>16+ in crisis, including homelessness, addiction, abuse issues, violence and trauma, and/or mental health challenges * daily 24 hours</td>
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<tr>
<td>416-967-6060</td>
<td>Street Haven at the Crossroads</td>
<td><strong>Emergency shelter</strong> -- short term * meals * clothing * showers * counselling * medical referrals * capacity 48 * 24 hour crisis line</td>
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<td>87 Pembroke St</td>
<td><a href="mailto:Info@streethaven.com">Info@streethaven.com</a></td>
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<td><a href="mailto:info@streethaven.com">info@streethaven.com</a></td>
<td><a href="http://www.streethaven.com">www.streethaven.com</a></td>
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<td><a href="http://www.streethaven.com">www.streethaven.com</a></td>
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<td>Transitional Shelter for older Women</td>
<td><strong>416-644-1735</strong></td>
<td>A 23-bed <strong>transitional shelter</strong> serves women who are 55 years of age or older and who experience complex physical and mental health, developmental and/or substance-use difficulties</td>
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<td>416-644-1735</td>
<td>389 Church St</td>
<td>The shelter welcomes women with diabetes, cancer, heart disease, disability from stroke, glaucoma combined with unstable mental health among many other challenges</td>
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<td>389 Church St</td>
<td>Toronto, ON M5B 2E5</td>
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<td><a href="http://www.fredvictor.org/transitional-housing">www.fredvictor.org/transitional-housing</a></td>
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| Single Women (Contd.) | **Women’s Transition to Housing**  
**416-368-9138**  
368-388 Dundas St E  
Toronto, ON M5A 2A5  
[www.fredvictor.org/transitional-housing](http://www.fredvictor.org/transitional-housing)  
37-bed housing for homeless women  
**Women’s Transition to Housing** is designed to prevent one-time shelter users from becoming chronic/long-term users by providing privacy, safety and all the supports necessary to quickly re-house women within a span of 12 months. Women’s mental health, life and employment skills quickly deteriorate the longer they remain in emergency shelters |
|---|---|
| **Women’s Residence Main Site**  
**416-392-5500**  
674 Dundas St W  
Toronto, ON M5T 1H9  
[ssh@toronto.ca](mailto:ssh@toronto.ca)  
[www.toronto.ca/housing/index.htm](http://www.toronto.ca/housing/index.htm)  
16+, without children, daily, 24 hours  
**Short term emergency shelter** * capacity 103 * meals * personal supplies * case management * health care support * longer term stays possible * free |
| **YWCA First Stop Woodlawn Shelter**  
**416-923-8454**  
**416-922-3271** - Crisis line  
80 Woodlawn Ave E  
[intake@ywcatoronto.org](mailto:intake@ywcatoronto.org)  
[www.ywcatoronto.org](http://www.ywcatoronto.org)  
26+ * daily, 24 hours  
Shelter -- capacity 22 for women 26 years and older * second stage housing -- capacity 12 * meals, clothing * counselling and referrals -- addictions, employment, health, housing, trauma * crisis intervention * advocacy * specialized services for young women 16-25 years |
| **Youth** | **Covenant House**  
**416-598-4898**  
20 Gerrard St E  
Toronto, ON M5B 2P3  
[www.covenanthousestoronto.ca/homeless-youth/Home.aspx](http://www.covenanthousestoronto.ca/homeless-youth/Home.aspx)  
16-24 includes persons in wheelchairs (call for details), and survivors of human trafficking and sexual exploitation * 24 hours  
**Crisis shelter**  
food, clothing, medical care * assessment, counselling, referrals * assistance with permanent housing, education, job searches, life skills * capacity 94  
also 2 emergency crisis beds for survivors of human trafficking and sexual exploitation  
**Rights of Passage** -- onsite residence and community apartments * maximum stay 12 months * onsite residence -- capacity 28 (10 females, 18 males) * life skills education * mentor program * supportive services * for youth who are residents of the emergency shelter or using Community Support Services, and who are working and/or attending school * community apartments -- youth and young adults 18-24 years participating in Covenant House programs, who are employed and progressing toward independence  
**The Rogers Home** -- includes comprehensive wraparound support services * 24 hour support * life skills training, educational and vocational assistance, community-based |
<table>
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<tr>
<th>Youth (Contd.)</th>
<th>Covenant House (Contd.)</th>
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<td>trauma counselling and addictions treatment, and aftercare services * residence up to 2 years * capacity 7 * for young women who have been victims of human trafficking and/or sexual exploitation * includes trans women, survivors of honour-based violence or forced marriage, and women with mental health and addiction challenges</td>
</tr>
</tbody>
</table>
| Eva’s Place | **416-441-1414**-Intake  
360 Lesmill Rd  
Toronto, ON M3B 2T5  
info@evas.ca  
www.evasinitiatives.com | 16-24 * daily 24 hours  
**Emergency shelter** * capacity 32  
Through the Independent Living Program, Eva’s Place provides a variety of life skills, education and employment related activities that help young people gain the skills they need to transition to community living. This includes workshops on cooking, financial literacy, job search, as well as assistance in obtaining identification and legal supports and help in finding and keeping housing |
| Eva’s Satellite | **416-229-1874**-Intake  
25 Canterbury Place  
Toronto, ON M2N 0E3  
info@evas.ca  
www.evas.ca | 16-24 * daily 24 hours  
**Emergency shelter** * capacity 32  
At Eva’s Satellite, youth take the first crucial steps toward rebuilding their lives by receiving counselling, life skills training and participating in healthy recreation programs. With services provided by Inner City Health Associates, and partnerships with Central Toronto Youth Services and many other community agencies, Eva’s Satellite is developing innovative programming to respond to the needs of youth who actively use drugs and alcohol |
| Eva’s Phoenix | **416-364-4716**  
60 Brant St  
Toronto, ON M5V 3G9  
www.evas.ca/where-we-are/evas-phoenix | 16-24 * daily 24 hours  
**Transitional housing** for up to 1 year for 50 youth- housing and training facility providing skills and support for employment, education, and long-term housing |
| Horizons for Youth | **416-781-9898**  
422 Gilbert Ave  
Toronto, ON M6E 4X3  
info@horizonsforyouth.org  
www.horizons4youth.org | 16-24 * Daily 24 hours  
**Emergency shelter and short term housing program** * capacity 35 * length of stay depends on plan * food packages * meals * clothing * personal needs * emotional support * informal counselling * access to housing worker * life skills training, crisis intervention, housing workshops * community referrals * aftercare support * day programs, drop-in services, clinical referral and assessment, case management, advocacy |
| Youth (Contd) | Kennedy House Youth Shelter | 16-24 * Daily 24 hours  
416-421-7776  
1076 Pape Ave  
Toronto, ON M4K 3W5  
info@kennedyhouse.org  
www.kennedyhouseyouthshelter.com  
| 40 bed facility located in East York  
Provide a safe living environment for youth who have complex needs and are experiencing homelessness.  
Offers programs that helps the youth stay healthy as well as access jobs, permanent housing, clothing and other supplies that will assist them as they transition to a successful future |
| Turning Point Emergency Shelter | 16-24 men * daily 24 hours  
416-925-9250  
95 Wellesley St E  
Toronto, ON M4Y 2X9  
info@turningpoint.ca  
www.turningpoint.ca  
| Shelter -- short term emergency residence * food * supportive counselling * referrals * evening and day programming * housing support * employment and community support * capacity 35  
Redwood House -- transitional residential program, men who are able to live cooperatively and manage a personal budget * some support and instrumental assistance * monetary contribution required * capacity 8 * referral from agency, community or self-referral |
| YMCA House | 16-24 men * daily 24 hours  
416-504-9700  
7 Vanauley St  
Toronto, ON M5T 2A9  
www.ymcagta.org  
| Emergency shelter * staffed 24 hours * capacity 40 * no maximum stay * odd work hours can be accommodated if staff are informed * case management including information and referrals, counselling, and housing support |
| Youth Without Shelter | 16-24 * daily 24 hours  
416-748-0110 ext. 0  
6 Warrendale Court  
Etobicoke, ON M9V 1P9  
communications@yws.on.ca  
www.yws.on.ca  
| Residential Program - offers emergency accommodation for up to 33 youth each night. The program meets the immediate needs of the youth by providing them with crisis counselling, safe shelter, nutritious food, new clothing, and hygiene products |
| YWCA Toronto, 1st Stop Woodlawn Shelter | 16-25 women * daily, 24 hours * Ambulatory homeless women who are in crisis, including assaulted women  
416-922-3271  
80 Woodlawn Ave E  
www.ywcatoronto.org  
1intake@ywcatoronto.org  
| Shelter -- capacity 44 (22 for women 16-25 years) * second stage housing -- capacity 12 * meals, clothing * counselling and referrals -- addictions, employment, health, housing, trauma * crisis intervention * advocacy |