Emergency Shelter Services – through Shelter Support and Housing Administration (SSHA) the city provides 6,600 shelter beds in 63 locations, and through motel programs mostly used by families. The City directly operates 10 shelter programs and oversees the operation of the 53 others by funded community agencies.

**Homelessness Services:**

**Emergency Shelter - Central Intake** 311; 416-338-4766; Toll Free: 1-877-338-3398

**Streets to Homes Assessment and Referral Centre (Post-incarceration service)** (129 Peter Street) 416-392-0090 - 24/7 service, Shelter referral 8 pm-8 am, street respite and shelter referrals for single adults, youth and couples, transition to housing beds for Streets to Homes clients, self-identify to outreach workers as living post-incarceration and in need of housing support services.

**Toronto Rent Bank** - Eligible households facing eviction may access one-time, interest-free loans for overdue rent. Limited funding for Emergency Rental Deposit Loans is available for low-income households requiring first and last months’ rent to move into more affordable/stable housing. Those receiving social assistance or living in rent-g geared-to-income units are not eligible for Rent Bank services. Contact your caseworker for more information. Access the Toronto Rent Bank through Neighbourhood Information Post or most Housing Help Centres. **Neighbourhood Information Post** - 416-924-2543, 269 Gerrard St E, 2nd Fl, www.nipost.org, nipost@nipost.org, Mon, Tue, Thu, Fri 9:30am-4:30 pm, Wed 1pm-4:30 pm. Housing Help Centre: Albion Neighbourhood Services, North Etobicoke Housing Help Centre, 21 Panorama Crt, Toronto, ON M9V 4E3, 416 740-3704

| Shelter – Family          | Adam House                      | Shelter for mixed adult, family, refugee claimants in Canada less than two weeks  
|                          | **416-538-2836**               | Open Mon-Fri 9am-5pm  
|                          | 430 Gladstone Ave              | Adam House provides refugee claimants with clean and safe living accommodations.  
|                          | Toronto, ON M6H 3H9            | The staff at Adam House provide assistance and advice with immigration procedures,  
|                          | info@adamhouse.org             | primarily to our residents and former residents. We provide referrals to legal services,  
|                          | www.adamhouse.org              | medical assistance, and community resources  
|                          | Birkdale Residence             | Women (16+) and their children, daily 24 hours  
|                          | **416-392-5650**               | **Pregnancy Program**-Based on availability of space, single women requiring  
|                          | 1229 Ellesmere Rd              | emergency shelter who are in the third trimester of their pregnancy may be admitted  
|                          | Scarborough, ON M1P 4V8        | to this family shelter  
|                          | ssha@toronto.ca                | **Family Reunification Program**-Single parents in need of emergency shelter in a  
|                          | www.toronto.ca/housing         | family setting in order to be reunited with their children in foster care may be eligible  
|                          |                                | for placement at Birkdale. To be eligible, there must be an active plan for the children  
|                          |                                | to be returned to the parent’s care and plans for overnight visits. Admission under  
|                          |                                | this program is limited to the availability of space in the shelter  
|                          | Christie Refugee Welcome Centre| daily, 24 hours  
|                          | **416-588-9277**               | * Families, women with children, single women  
|                          | 43 Christie St                 | **Temporary accommodation**  
|                          | Toronto, ON M6G 3B1            | * capacity 70  
|                          | www.christiestreetrc.com/      | * average stay 16 weeks  
|                          |                                | * orientation  
|                          |                                | * settlement  
|                          |                                | * assistance with refugee claim process, housing referrals, education,  
|                          |                                | health services  
|                          |                                | * follow up support  
|                          |                                | Families -- Call Central Family Intake at Toronto Hostel Services Unit,  
|                          |                                | 416-397-5637  
|                          |                                | * single women -- apply directly  
|                          | Family Residence               | **Family Residence gives shelter** to 52 families in need. Two-parent or single parent  
|                          | **416-397-1318**               | families with children, couples and pregnant women with a partner can come to  
|                          | 4222 Kingston Rd               | Family Residence when they have nowhere to go. Each family has their own room  
|                          | Toronto, ON M1E 2M6           | with beds, a fridge and a microwave. They share kitchens and laundry rooms. Families  
|                          | ssha@toronto.ca                | get money to buy food and take care of cooking and cleaning. Each residence has 24-  
|                          | www.toronto.ca/housing         | hour help for families if they need it and residence workers try to help them to get  
|                          |                                | into: counselling, children’s programs, pregnancy support program, housing and help  
|                          |                                | after they move in, workshops about housing readiness, life skills and getting a job.  
|                          |                                | Family Residence also runs several motel programs for families  
|                          |                                | Clients come from Central Intake only. For help please call 311 or Central Intake at  
|                          |                                | 416-338-4766 or toll free in Toronto 1-877-338-3398  

<table>
<thead>
<tr>
<th>Shelter – Family (Contd.)</th>
<th>Native Child and Family Services of Toronto</th>
<th>Mon-Fri 9am-5pm, after hours and on weekends call After Hours Service</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>416-969-8510</td>
<td>Provide services to Native families and children in the Toronto area including First Nations, Metis, Inuit and all those with aboriginal heritage who chose to be served by this agency. Services include: child care * case management * aboriginal early years centre * aboriginal resources * children’s mental health * family violence * woman abuse * youth skill training * native learning centre * camp programs * sport and recreation</td>
</tr>
<tr>
<td></td>
<td>416-924-4646</td>
<td>After Hours Service</td>
</tr>
<tr>
<td></td>
<td>30 College St</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Toronto, ON M5G 1K2</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:info@nativechild.org">info@nativechild.org</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.nativechild.org">www.nativechild.org</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Ralph Chiodo Family Immigrant Reception Centre</th>
<th>18+ * daily 24 hours * Government-sponsored refugees and refugee claimants referred by Canada Citizenship and Immigration and City of Toronto, Community and Neighbourhood Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>COSTI</td>
<td>Temporary accommodation, initial settlement, orientation and support services * capacity 77 * single beds for refugee claimants, capacity 16 * art therapy program for children</td>
</tr>
<tr>
<td>416-922-6688</td>
<td></td>
</tr>
<tr>
<td>100 Lippincott St</td>
<td></td>
</tr>
<tr>
<td>Toronto, ON M5S 2P1</td>
<td></td>
</tr>
<tr>
<td><a href="mailto:reception@costi.org">reception@costi.org</a></td>
<td></td>
</tr>
<tr>
<td><a href="http://www.costi.org/programs/location_details.php?location_id=31">www.costi.org/programs/location_details.php?location_id=31</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Red Door Family Shelter Intake</th>
<th>35 families-100 beds</th>
</tr>
</thead>
<tbody>
<tr>
<td>416-688-7265</td>
<td>The Red Door Family Shelter expects to remain in its interim location for about three years until its home in Leslieville is ready.</td>
</tr>
<tr>
<td>1430 Gerrard St E</td>
<td></td>
</tr>
<tr>
<td>Toronto, ON M4M 1J2</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.reddoorshelter.ca">www.reddoorshelter.ca</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Red Door Family Shelter</th>
<th>Women and their children * Assaulted women with children (assaulted women without children may be accepted) * elderly abused women * refugees * 24 hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>416-915-5671</td>
<td>Emergency shelter * capacity 50 * length of stay depends on need * meals * crisis counselling * support * child care * referrals * outreach and housing support</td>
</tr>
<tr>
<td>21 Carlaw Ave</td>
<td></td>
</tr>
<tr>
<td>Toronto, ON M4M 2R6</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.reddoorshelter.ca">www.reddoorshelter.ca</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Red Door Family Shelter</th>
<th>Daily 24 hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>416-469-3457 ext. 246</td>
<td>Shelter for families, on-site medical assistance and referrals and child care</td>
</tr>
<tr>
<td>1430 Gerrard St E</td>
<td>Provide help to keep families together and assist each family in establishing a stable life beyond the shelter.</td>
</tr>
<tr>
<td>Toronto, ON M4M 1J2</td>
<td></td>
</tr>
<tr>
<td>Shelter – Family (Contd.)</td>
<td>Sojourn House</td>
</tr>
<tr>
<td>--------------------------</td>
<td>---------------</td>
</tr>
<tr>
<td><strong>416-864-0515</strong> - Shelter</td>
<td><strong>416-864-9900</strong> - Transitional Housing</td>
</tr>
<tr>
<td>101 Ontario St</td>
<td>101 Ontario St</td>
</tr>
<tr>
<td>Toronto, M5A 2V2</td>
<td>Toronto, M5A 2V2</td>
</tr>
<tr>
<td><a href="mailto:info@sojournhouse.org">info@sojournhouse.org</a></td>
<td><a href="mailto:info@sojournhouse.org">info@sojournhouse.org</a></td>
</tr>
<tr>
<td><a href="http://www.sojournhouse.org">www.sojournhouse.org</a></td>
<td><a href="http://www.sojournhouse.org">www.sojournhouse.org</a></td>
</tr>
</tbody>
</table>

- **Daily 24 hours** * Refugees and refugee claimants, including single persons and families
- **Short term emergency shelter** * capacity 58 * 3 meals daily * information and referral * settlement orientation * assistance with immigration procedures, housing search * life skills * follow up * housing outreach to refugees in shelters * 52 transitional supportive housing units * health clinic * youth-skills for life

<table>
<thead>
<tr>
<th>Toronto Community Hostel</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>416-925-4431</strong></td>
</tr>
<tr>
<td>191 Spadina Rd</td>
</tr>
<tr>
<td>Toronto, ON M5R 2T9</td>
</tr>
<tr>
<td><a href="mailto:info@tchostel.org">info@tchostel.org</a></td>
</tr>
<tr>
<td><a href="http://www.tchostel.org/">www.tchostel.org/</a></td>
</tr>
</tbody>
</table>

- **Mixed adult, Family Refugees. Open daily 24 hours**
- **Emergency shelter** * capacity 24 * meals * clothing * referral * assistance and advocacy with Ontario Works * assistance with the refugee claim process and immigration procedures * settlement counselling and orientation * employment counselling * children's program

<table>
<thead>
<tr>
<th>Women’s Habitat – Shelter and Outreach for Women</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>416-252-5829</strong> - Shelter &amp; 24/7 crisis line</td>
</tr>
<tr>
<td><strong>416-252-7949</strong> - Administration &amp; Outreach</td>
</tr>
<tr>
<td>140 Islington Ave</td>
</tr>
<tr>
<td>Toronto, ON M8V 3B6</td>
</tr>
<tr>
<td><a href="mailto:habitat@womens-habitat.ca">habitat@womens-habitat.ca</a></td>
</tr>
<tr>
<td><a href="http://www.womens-habitat.ca">www.womens-habitat.ca</a></td>
</tr>
</tbody>
</table>

- **Daily 24 hours** – crisis line, Business Hours: Mon, Fri 9 am-5 pm * Tue, Wed & Thu 9 am-8:30 pm
- **Emergency shelter for aassaulted women and children**
- **Outreach Centre**: Services offered at the centre include: individual and group counselling * transition and support services * housing assistance * parenting support and services for young women. Individual counselling is available throughout the day and evening. Please call (416) 252-7949 x 221 to make an appointment or request more information. Languages spoken at Women’s Habitat Outreach Centre include English, Spanish, Portuguese, Farsi, Urdu, Hindi, Dari and Pashto

<table>
<thead>
<tr>
<th>Shelter – Mixed Adult</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assessment and Referral Centre for Housing &amp; Shelter in Toronto</td>
</tr>
<tr>
<td><strong>416-392-0090</strong> - Administration</td>
</tr>
<tr>
<td><strong>416-338-4766</strong> - Central Intake</td>
</tr>
<tr>
<td>311</td>
</tr>
<tr>
<td>129 Peter St</td>
</tr>
<tr>
<td>Toronto, ON M5V 2H3</td>
</tr>
</tbody>
</table>

- **16 + for people who are homeless**
- **Daily 24 hours**-Referral and Respite service
- **Housing walk-in services** - Mon, Wed, Fri 9am-12noon * Clients must arrive by 11:30am
- **Street outreach**, housing assistance, referrals to shelter system and respite for individuals who are homeless, living on the street or street involved * ID clinic
- **Housing Walk-in Service**: assistance in accessing permanent housing * individual plan
| Shelter – Mixed Adult (Contd) | ssha@toronto.ca  
www.toronto.ca/housing/index.htm | development and intense ongoing advocacy * assists with obtaining social assistance 
* accompaniment to appointments including social assistance, housing, health care, 
legal consultation * recruits landlords * assists with rent negotiations * arranges long 
term supports for tenants and landlords * Housing Connections (see separate entry) 
Community Partner -- assistance with housing search and application process 
**Street Respite:** 24 hour drop-in with access to showers and snacks * laundry 7am-
11pm 
**Walk-in Shelter Referral Service:** referral to shelter system for walk-in clients |
|---|---|---|
| Dixon Hall Heyworth House  
**416-691-0012**  
2714 Danforth Ave  
Toronto, ON M4C 1L7  
www.dixonhall.org | 24+ * Daily 24 hours 
**Overnight emergency shelter** * capacity 79 |
| Exhibition Place Better Living Centre - Winter Respite Drop-In  
**647-327-4215**  
195 Princes Blvd  
Toronto, ON M6K 3C3 | Women and men 16 years and older, Daily, 24 hours 
**Homeless** * pet friendly environment 
Extended Winter Drop-in Program, Dec 21, 2017 to May 11, 2018 |
| Evangel Hall Mission  
**416-504-3563**  
552 Adelaide St W  
Toronto, ON M5V 3W8  
information@evangelhall.ca  
www.evangelhall.ca | Shelter for homeless and socially isolated individuals 
**Drop-in Center open:** Mon-Fri 9 am-12:20 pm * Sat 9 am-1 pm, offers: emergency 
food, daily meals, health and dental care, clothing, showers, laundry and spiritual care 
**Out of Cold Program:** from Nov-March, Tuesday nights place is available for 30 people 
to sleep on mats, have dinner and breakfast next morning |
| Fred Victor Bethlehem United Shelter for Homeless with Pets  
**416-644-1734**  
1161 Caledonia Rd  
Toronto, ON M6A 2W9  
www.fredvictor.org | 18+ * Daily 24 hours 
Emergency shelter for adults, single, couple and Trans * capacity 70 beds 
Provide information and support related to health care, information and referral, 
housing access and advocacy. Offer necessities such as laundry facilities and hygiene 
supplies to all who come through their doors |
| Shelter – Mixed Adult (Contd) | Homes First Society - George Street Respite Services  
647-455-2800  
354 George St  
Toronto, ON | Women and men 16 years and older, Daily 24 hours  
Drop-in winter respite services * capacity 105  
Extended Winter Drop-in Program, Jan 28, 2018 until further notice |
|---|---|---|
| Homes First Society - Scarborough Shelter  
416-395-0993  
3576 St Clair Ave E  
admin@homesfirst.on.ca  
www.homesfirst.on.ca | 18+ * daily 24 hours |
| University Settlement Recreation Centre - Overnight Shelter  
416-598-3444 ext. 239  
23 Grange Rd  
Toronto, ON M5T 1C3  
www.universitysettlement.ca/out-of-the-cold | 18+ Overnight Hostel -- capacity 85: 62 male, 9 female, 7 couples * supper, shower, snack, movie and breakfast available to those staying overnight * tokens provided during extreme weather alerts * Winter Relief Dinner available November to March  
Fall/Winter/Spring Schedule: first weekend in October to last weekend in May: Fri-Sun 5:30pm-7am  
Winter Relief Dinner -- first weekend in November to last weekend in March: Fri 7pm-8pm, Sat-Sun 6:30pm-8pm  
Summer Schedule: first Saturday in June to last Sunday in September – Sat-Sun 5:30pm-7am |
| Single Men | Birchmount Residence  
416-392-5797  
3306 Kingston Rd  
Toronto, ON | Male 55+ experiencing homelessness, open daily 24 hours, to make sure residents have continued access to similar programming and support services. Onsite life-skills (housing readiness: managing money, shopping, cooking, running a home and maintaining social networks) and social/recreational programming * Referrals and advocacy services * Partnerships with community agencies and a family health team (doctor is on-site bi-weekly) * Follow-up support once they leave the shelter |
| Christie-Ossington Men’s Shelter  
416-516-8642  
973 Lansdowne Ave  
Toronto, ON M6H 3Z5  
www.conccomunity.org | 18+ * shelter hours: Mon-Fri 4:30pm-8am, Sat-Sun 24/7 * Drop in * first come, first served  
Shelter: Short term emergency shelter for men * capacity 68 * meals * one-to-one counselling, life skills and referral * volunteer program – call to arrange interview |
<p>| | Transitional Housing: 20 units including accessible units |</p>
<table>
<thead>
<tr>
<th>Single Men (Contd)</th>
<th>Christie Ossington South-Men's Shelter</th>
<th>30 bed men’s shelter for homeless, street-oriented and facing mental health challenges, substance use issues, unemployment and other barriers to maintaining adequate housing</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>416-792-8941</strong></td>
<td>850 Bloor St W Toronto, ON M6G 1M2 <a href="http://www.conccommunity.org/shelter-bloor/">www.conccommunity.org/shelter-bloor/</a></td>
</tr>
<tr>
<td></td>
<td><strong>Men's hostel</strong></td>
<td>25+ * Shelter hours: Mon-Sun 4pm-8am</td>
</tr>
<tr>
<td></td>
<td>Cornerstone Place 647-346-0616</td>
<td>616 Vaughan Rd <a href="http://www.thecornerstone.ca">www.thecornerstone.ca</a></td>
</tr>
<tr>
<td></td>
<td>25+ * Shelter hours: Mon-Sun 4pm-8am</td>
<td><strong>Men's hostel</strong> -- capacity 50 * housing worker on site * supper and breakfast available to those staying overnight</td>
</tr>
<tr>
<td></td>
<td>25+ * Shelter hours: Mon-Sun 4pm-8am</td>
<td><strong>Men's hostel</strong> -- capacity 50 * housing worker on site * supper and breakfast available to those staying overnight</td>
</tr>
<tr>
<td></td>
<td>Dixon Hall Schoolhouse 416-960-9240</td>
<td>349 George St Toronto, ON M5A 2N2 <a href="http://www.dixonhall.org">www.dixonhall.org</a> <a href="mailto:harvey.stein@dixonhall.org">harvey.stein@dixonhall.org</a></td>
</tr>
<tr>
<td></td>
<td>18+ * Intake: Mon-Sun 4pm-12midnight * Shelter daily 24 hours</td>
<td><strong>Overnight emergency shelter</strong> * capacity 40 * showers * recreation room * assistance with permanent housing, identification * harm reduction support * Monday-Friday -- must leave at 8am each day * 3 meals daily and evening snack</td>
</tr>
<tr>
<td></td>
<td>Downsview Dells 416-392-5452</td>
<td>1651 Sheppard Ave W Toronto, ON M3M 2X4</td>
</tr>
<tr>
<td></td>
<td>18+ * Daily 5:30pm-8am</td>
<td>Open daily 24 hours, 30-bed shelter for homeless men or men who are at risk of losing their housing, and who wish to abstain from the use of drugs and alcohol. Downsview works within a 12-step recovery model and offers a safe shelter alternative to support a client’s treatment plan. Shelter cannot accommodate clients who are on methadone or any new pill. Clients are asked to attend detox for 72 hours prior to admission</td>
</tr>
<tr>
<td></td>
<td>Good Shepherd Centre 416-869-3619</td>
<td>412 Queen St E Toronto, ON M5A 1T3 <a href="http://www.goodshepherd.ca">www.goodshepherd.ca</a></td>
</tr>
<tr>
<td></td>
<td>18+ * Daily 5:30pm-8am</td>
<td><strong>Overnight shelter</strong> capacity 96 * must vacate premises during the day * Provide food, shelter and clothing for people in need</td>
</tr>
<tr>
<td></td>
<td><strong>Barrett House</strong></td>
<td>Drop-in, daily from 9 am-11 am for food, clothing, medical care and counselling.</td>
</tr>
<tr>
<td></td>
<td><strong>St. Joseph’s Residence</strong></td>
<td>Barrett House-supportive housing for people living with AIDS and HIV St. Joseph’s Residence-supportive housing for seniors with a history for homelessness</td>
</tr>
</tbody>
</table>
| Single Men (Contd.) | NA-ME-RES Men's Shelter  
   Native Men’s Residence  
   416-652-0334  
   14 Vaughan Rd  
   Toronto, ON M6G 2N1  
   general@nameres.org  
   www.nameres.org/  | 16+ daily 24 hours  
   **Aboriginal men** to learn new skills and live healthy lives on or off the streets  
   **Sagatay - A New Beginning** - Transitional housing -- capacity 25  
   * culturally-based programming  
   * multidisciplinary care team includes case manager and client support worker, Oshkabaywis (spiritual helper), traditional elders and teachers, and access to nurse, psychiatrist  
   * housing, life skills and follow-up support.  
   Transitional Housing eligibility: Aboriginal men 18 years and older with stable addiction and/or mental health issues * ability to identify long and short term goals and commit to program policies  

| Native Child and Family Services  
   Transition House for Men  
   416-323-1840  
   416-850-6110-Intake  
   558 Bathurst St  
   Toronto, ON M5S 2P9  
   www.nativechild.org  
   info@nativechild.org  | Native youth 16-24, daily 24 hours * capacity 12 beds * maximum stay up to 18 months  
   Transitional housing * programs include job search skills, tutoring, life skills and personal development  

| Salvation Army – Gateway  
   416-368-0324  
   107 Jarvis St  
   Toronto, ON M5C 2H4  
   frontline@thegateway.ca  
   www.thegateway.ca  | 21+ * 24 hours  
   Emergency shelter for men * capacity 118 * housing specialists * case management * referrals, including ID referral by case managers  

| Salvation Army - Maxwell Meighen Centre  
   416-366-2733  
   135 Sherbourne St  
   Toronto, ON M5A 2R5  
   www.maxwellmeighen.ca  | 18+ * daily, 24 hours  
   **288 Emergency Shelter beds.** The Centre also offers 3 meals a day and access to chaplaincy, counselling/case management services, housing help support workers, addictions services, consulting psychiatrist through Inner City Health Associates  
   Primary Support Unit (PSU), a 10-bed crisis stabilization unit that provides transitional support from a non-medical, crisis stabilization perspective that will allow clients to mobilize their efforts to take the next steps for community re-entry. The PSU is based on the principles of Psycho-Social Rehabilitation, and reduces the need for re-hospitalization and dependency on emergency departments and psychiatric services.
### Single Men (Contd.)

<table>
<thead>
<tr>
<th>Organization</th>
<th>Program Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salvation Army - Maxwell Meighen Centre (Contd)</td>
<td>34-private rooms for people living on fixed incomes including but not limited to OW, ODSP, CPP. The Transition to Housing program provides an additional 45 beds. The program is designed to provide supports and services that link people with a continuum of supports that are designed to lead to housing stabilization.</td>
</tr>
<tr>
<td>Salvation Army-New Hope Leslieville 647-362-3062</td>
<td>Daily 24 hours 60-bed facility provides shelter and meals, supportive counselling, housing placement and follow up support services and referrals to employment and rehabilitation agencies for men experiencing homelessness. After residents leave, the facility offers follow-up services, giving individuals the support they need to ensure that they have a successful transition.</td>
</tr>
<tr>
<td>Scott Mission 416-923-8872</td>
<td>24+ Daily 7pm-7am Overnight Shelter: supper and breakfast included (pre-register at Men's Ministry Department intake office 7pm) * clothing * counselling * support groups * laundry and shower facilities -- call for times * seasonal income tax clinic available upon request * films, outings, games</td>
</tr>
<tr>
<td>Seaton House Main Site 416-392-5522</td>
<td>18+ Hostel 416-392-5547 -- emergency accommodation in dormitory setting * access to bed area 4pm-8am * day program 8am-4 pm, including lounge, resource room with computers * meals * laundry * lockers available * counselling and referrals at Intake Office * capacity 250. Long-Term Program 416-392-5542 -- accommodation for men 50 years and older in residential crisis, with a documented need for 24-hour bed access, men 18-49 years with chronic health problems may be accepted * meals and laundry * library, quiet common area * first aid provided by on site day nurse * activity coordinator * counselling and referrals at Intake Office * capacity 135. O'Neill House 416-392-5436 -- housing transition program * capacity 50. Annex Managed Alcohol Program - 416-338-3190 - helps homeless men get better through a harm reduction approach (reducing the harm they could do to themselves) assisting with addictions and health problems. In this controlled environment the goal is to manage the disease and avoid individuals consuming non-palatable substances.</td>
</tr>
</tbody>
</table>
**St Simon’s Shelter**  
*416-925-7475*  
St Simon the Apostle Anglican Church  
525 Bloor St E  
Toronto, ON M4W 1J1  
[www.stsimonsshelter.ca](http://www.stsimonsshelter.ca)  
[stsimonsshelter@bellnet.ca](mailto:stsimonsshelter@bellnet.ca)  
18+ * Daily 4:30pm-8:30am  
Multi Service emergency shelter: capacity 29 beds  
Delivering quality shelter and support services to the homeless by providing a safe place for rest, counselling, guidance, community, education and development.

**Single Women**

<table>
<thead>
<tr>
<th>Shelter Name</th>
<th>Contact Details</th>
<th>Capacity/Hours</th>
<th>Description</th>
</tr>
</thead>
</table>
| St Simon’s Shelter           | *416-925-7475*  
St Simon the Apostle Anglican Church  
525 Bloor St E  
Toronto, ON M4W 1J1  
[www.stsimonsshelter.ca](http://www.stsimonsshelter.ca)  
[stsimonsshelter@bellnet.ca](mailto:stsimonsshelter@bellnet.ca) | 29 beds  
18+ * Daily 4:30pm-8:30am | Multi Service emergency shelter: capacity 29 beds  
Delivering quality shelter and support services to the homeless by providing a safe place for rest, counselling, guidance, community, education and development. |
| Amelie House                 | *416-465-0475*  
Society of St Vincent de Paul | 20 women  
18+ * Daily 24 hours | Longer-term transitional shelter program, can accommodate 20 women |
| Bellwoods House              | *416-392-5790*  
63 Bellwoods Ave  
Toronto, ON M6J 3N4 | 50+ * Daily 24 hours | Bellwoods House is a long-term shelter for clients who have a history of mental illness and have been homeless for a long time. Bellwoods House has staff work with each woman to help her set goals and deal with challenges. Clients are asked to help with household chores to the best of their ability. Clients come from Women’s Residence |
| Elisa House                  | *416-259-2528*  
60 Newcastle St  
Toronto ON M8Y 1A3  
[http://svdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters](http://svdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters) | 40 women  
18+ * Daily 24 hours | Emergency shelter, accommodate 40 women  
Provide short and long-term accommodation to women who experience difficulty accessing and/or maintaining permanent housing due to addiction issues and/or mental health issues, immigration, abuse or poverty |
| Ernestine’s Women’s Shelter  | *416-746-3701* crisis line  
*416743-1733* Admin Line  
info@ernestines.ca  
[www.ernestines.ca](http://www.ernestines.ca) | Daily 24 hours for abuse women and their children | A place of temporary refuge and support for women and children who are escaping abusive situations, either physical, sexual, or emotional  
Offer: food, shelter, support for single women and families, promotes awareness, education and advocates for early intervention and prevention  
The location of our shelter is not publicized to protect the privacy and ensure the safety and security of our clients. |
| Single Women (Contd) | First Stop Woodlawn, YWCA Toronto  
416-922-3271  
80 Woodlawn Ave E  
www.ywcatoronto.org  
Intake@ywcatoronto.org | 16+ * 24 hours  
Shelter -- capacity 44 (22 for women 16-25 years, 22 for women 26 years and older) * second stage housing -- capacity 12 * meals, clothing * counselling and referrals -- addictions, employment, health, housing, trauma * crisis intervention * advocacy * specialized services for young women 16-25 years |
| --- | --- |
| Fred Victor Centre Women's Hostel  
416-368-2642  
86 Lombard St  
Toronto, ON M5C 1M3  
www.fredvictor.org | 18+ * trans-sexual women and men  
Emergency shelter * capacity 40 * average stay 3-12 months * counselling * support * crisis management * psychiatrist available * referrals * case management * Health Bus -- Tue 6 pm-7 pm * food box for ex-residents |
| Fred Victor Women’s 24/7 Drop-in Program  
416-392 9292  
67 Adelaide St E  
Toronto, ON M5C 1K6  
wdp@fredvictor.org  
www.fredvictor.org/womens_24/7_drop-in_program | Daily 24 hours  
Available necessities for women such as food, rest, clothing, toiletries and hygiene products and other items. For a lot of the women who use the program, it is their only way to connect with other women and access services that uniquely meet their needs  
Find information about other Fred Victor programs, get referrals to doctors, dentists, legal aid and other services, participate in exercise, arts and crafts and other social recreational programming, access seniors services, use laundry and shower facilities, go on the occasional organized trip or outing |
| Homes First Society Women’s Interim Program  
416-395-0928  
702 Kennedy Rd  
Toronto, ON M1K 2B5  
www.homesfirst.on.ca/ | Daily 24 hours  
Emergency shelter * capacity 60 |
| Homes First Society – Savards Women’s Shelter  
416-395-0932  
1322 Bloor St W  
Toronto, ON  
admin@homesfirst.on.ca  
www.homesfirst.on.ca | 18+ with mental health issues * Daily 24 hours  
Hostel with open concept accommodation * capacity 30 * meals * visiting nurse and visiting mental health counsellor |
| Single Women (Contd) | Mary's Home  
Society of St Vincent de Paul  
416-595-1578  
70 Gerrard St E  
Toronto, ON M5B 1G6  
http://vdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters/#maryshome | 16+, daily, 24 hours  
**Emergency shelter**, accommodate 44 women, provide: safe and secure accommodation, support and accompaniment, informal counselling, nutritious meals and basic necessities  
Women come to Mary’s Home from a variety of situations including leaving abusive relationships, newcomers to Canada, family breakdown, eviction, job loss, addictions and/or mental health issues and poverty  
Mary’s Home participates in the City of Toronto’s **Extreme Weather Alert program**. |
| Native Women’s Transitional House  
416-969-8510  
www.nativechild.org/children-a-families/native-womens-transitional-house | Women 16-24 and their children up to age 6 leaving a situation of homelessness or unstable housing. May include aboriginal population with priority given to single mothers and/or abuse women |
| Nellie’s-Shelter, Education and Advocacy to all Women and Children  
416-461-1084 – crisis line  
community@nellies.org  
www.nellies.org | 16+ or women with children, who are homeless or leaving violence * all Nellie's facilities are trans-women positive  
**Emergency shelter** * capacity 36 * clothing * food * crisis intervention * counselling * children's support program * referrals * advocacy  
Address is confidential |
| Robertson House  
416-392-5662  
Central Family Intake: 416-397-5637  
291 Sherbourne St  
Toronto, ON M5A 2R9  
ssha@toronto.ca  
www.toronto.ca/housing | daily 24 hours * women with children, high risk pregnant women  
Pregnancy program- Based on availability of space, single women requiring short-term emergency shelter who are in the third trimester of their pregnancy  
Family Reunification Program - women in need of emergency shelter in a family setting in order to be reunited with their children (who have been placed in foster care) may be eligible for placement. To be eligible, there must be an active plan for the children to be returned to the parent’s care and plans for overnight visits. Admission under this program is limited to the availability of space in the shelter. Short term emergency shelter * capacity 90 * communal setting * food * necessities * crisis intervention * custody reunification * counselling * referrals to other agencies for counselling, housing * residents -- Housing Connections (see separate entry)  
Community Partner, assistance with housing search and application process |
<table>
<thead>
<tr>
<th>Single Women (Contd)</th>
<th>Salvation Army - Evangeline Residence</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>416-762-9636</strong></td>
</tr>
<tr>
<td></td>
<td>2808 Dundas St W</td>
</tr>
<tr>
<td></td>
<td>Toronto, ON M6P 1Y5</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.torontohhs.org/shelters/evangeline-residence">www.torontohhs.org/shelters/evangeline-residence</a></td>
</tr>
<tr>
<td></td>
<td>16+ who are experiencing homelessness due to mental health, addiction, domestic violence, financial difficulties, abuse, or other challenges, including women who are immigrants or refugees * must be ambulatory and able to self-care * 24 hours</td>
</tr>
<tr>
<td></td>
<td><strong>Emergency Shelter</strong> -- capacity 90 beds * maximum length of stay varies according to need * counselling and referrals * housing help * life skills programs * clothing * meals * crisis intervention * advocacy</td>
</tr>
<tr>
<td>Salvation Army - Florence Booth House</td>
<td>416-603-9800</td>
</tr>
<tr>
<td></td>
<td>723 Queen St W</td>
</tr>
<tr>
<td></td>
<td>Toronto, ON M6J 1E6</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.salvationarmy.ca">www.salvationarmy.ca</a></td>
</tr>
<tr>
<td></td>
<td>16+, including refugees and victims of assault or human trafficking * must be ambulatory * daily, 24 hours</td>
</tr>
<tr>
<td></td>
<td><strong>Emergency shelter</strong> * capacity 60 * maximum length of stay varies according to individual case plan * counselling and referrals * life skills * clothing * meals * crisis intervention * advocacy * housing help * safe environment for women and victims of trafficking * spiritual care * recreational events</td>
</tr>
<tr>
<td>St. Clare Residence</td>
<td>Society of St Vincent de Paul</td>
</tr>
<tr>
<td></td>
<td><strong>416-225-3466</strong></td>
</tr>
<tr>
<td></td>
<td>Bayview Ave,</td>
</tr>
<tr>
<td></td>
<td>Toronto, ON</td>
</tr>
<tr>
<td></td>
<td>25+. daily, 24 hours</td>
</tr>
<tr>
<td></td>
<td><strong>Residence accommodation</strong> for 30 women who have experienced difficulty attaining or maintaining permanent housing</td>
</tr>
<tr>
<td></td>
<td>St. Clare’s Residence provides services to women who have experienced, or are dealing with, addiction issues and/or mental health issues, immigration issues, abuse or poverty. Length of stay is dependent on the progress of the resident, active participation in case management, goal setting, and community housing; and the determination that the program remains suitable</td>
</tr>
<tr>
<td>Street Haven at the Crossroads</td>
<td>416-967-6060</td>
</tr>
<tr>
<td></td>
<td>87 Pembroke St</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:info@streethaven.com">info@streethaven.com</a></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.streethaven.com">www.streethaven.com</a></td>
</tr>
<tr>
<td></td>
<td>16+ in crisis, including homelessness, addiction, abuse issues, violence and trauma, and/or mental health challenges * daily 24 hours</td>
</tr>
<tr>
<td></td>
<td><strong>Emergency shelter</strong> -- short term * meals * clothing * showers * counselling * medical referrals * capacity 48 * 24 hour crisis line</td>
</tr>
<tr>
<td>Transitional Shelter for older Women</td>
<td>416-644-1735</td>
</tr>
<tr>
<td></td>
<td>389 Church St</td>
</tr>
<tr>
<td></td>
<td>Toronto, ON M5B 2E5</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.fredvictor.org/transitional-housing">www.fredvictor.org/transitional-housing</a></td>
</tr>
<tr>
<td></td>
<td>A 23-bed <strong>transitional shelter</strong> serves women who are 55 years of age or older and who experience complex physical and mental health, developmental and/or substance-use difficulties</td>
</tr>
<tr>
<td></td>
<td>The shelter welcomes women with diabetes, cancer, heart disease, disability from stroke, glaucoma combined with unstable mental health among many other challenges</td>
</tr>
</tbody>
</table>
| Single Women (Contd.) | Women’s Transition to Housing  
**416-368-9138**  
368-388 Dundas St E  
Toronto, ON M5A 2A5  
[www.fredvictor.org/transitional-housing](http://www.fredvictor.org/transitional-housing) | 37-bed housing for homeless women  
Women’s Transition to Housing is designed to prevent one-time shelter users from becoming chronic/long-term users by providing privacy, safety and all the supports necessary to quickly re-house women within a span of 12 months. Women’s mental health, life and employment skills quickly deteriorate the longer they remain in emergency shelters |
| --- | --- | --- |
| Women’s Residence Main Site  
**416-392-5500**  
674 Dundas St W  
Toronto, ON M5T 1H9  
[ssh@toronto.ca](mailto:ssh@toronto.ca)  
[www.toronto.ca/housing/index.htm](http://www.toronto.ca/housing/index.htm) | 16+, without children, daily, 24 hours  
Short term emergency shelter * capacity 103 * meals * personal supplies * case management * health care support * longer term stays possible * free |
| YWCA First Stop Woodlawn Shelter  
**416-923-8454**  
**416-922-3271** - Crisis line  
80 Woodlawn Ave E  
[1intake@ywctoronto.org](mailto:1intake@ywctoronto.org)  
[www.ywcatoronto.org](http://www.ywcatoronto.org) | 26+ * daily, 24 hours  
Shelter -- capacity 22  for women 26 years and older * second stage housing -- capacity 12 * meals, clothing * counselling and referrals -- addictions, employment, health, housing, trauma * crisis intervention * advocacy * specialized services for young women 16-25 years |
| Youth | Covenant House  
**416-598-4898**  
20 Gerrard St E  
Toronto, ON M5B 2P3  
[www.covenanthouseutoronto.ca/homelessness-youth/Home.aspx](http://www.covenanthouseutoronto.ca/homelessness-youth/Home.aspx) | 16-24 includes persons in wheelchairs (call for details), and survivors of human trafficking and sexual exploitation * 24 hours  
Crisis shelter * food, clothing, medical care * assessment, counselling, referrals * assistance with permanent housing, education, job searches, life skills * capacity 94 * also 2 emergency crisis beds for survivors of human trafficking and sexual exploitation  
Rights of Passage -- onsite residence and community apartments * maximum stay 12 months * onsite residence -- capacity 28 (10 females, 18 males) * life skills education * mentor program * supportive services * for youth who are residents of the emergency shelter or using Community Support Services, and who are working and/or attending school * community apartments -- youth and young adults 18-24 years participating in Covenant House programs, who are employed and progressing toward independence  
The Rogers Home -- includes comprehensive wraparound support services * 24 hour support * life skills training, educational and vocational assistance, community-based |
<table>
<thead>
<tr>
<th>Youth (Contd.)</th>
<th>Covenant House (Contd.)</th>
<th>Trauma counselling and addictions treatment, and aftercare services * residence up to 2 years * capacity 7 * for young women who have been victims of human trafficking and/or sexual exploitation * includes trans women, survivors of honour-based violence or forced marriage, and women with mental health and addiction challenges</th>
</tr>
</thead>
</table>
| **Youth (Contd)** | **Kennedy House Youth Shelter**  
416-421-7776  
1076 Pape Ave  
Toronto, ON M4K 3W5  
info@kennedyhouse.org  
www.kennedyhouseyouthshelter.com | **16-24 * Daily 24 hours**  
40 bed facility located in East York  
Provide a safe living environment for youth who have complex needs and are experiencing homelessness.  
Offers programs that help the youth stay healthy as well as access jobs, permanent housing, clothing and other supplies that will assist them as they transition to a successful future |
| **Turning Point Emergency Shelter**  
416-925-9250  
95 Wellesley St E  
Toronto, ON M4Y 2X9  
info@turningpoint.ca  
www.turningpoint.ca | **16-24 men * daily 24 hours**  
**Shelter** -- short term emergency residence * food * supportive counselling * referrals * evening and day programming * housing support * employment and community support * capacity 35  
**Redwood House** -- transitional residential program, men who are able to live cooperatively and manage a personal budget * some support and instrumental assistance * monetary contribution required * capacity 8 * referral from agency, community or self-referral |
| **YMCA House**  
416-504-9700  
7 Vanauley St  
Toronto, ON M5T 2A9  
www.ymcagta.org | **16-24 men * daily 24 hours**  
**Emergency shelter** * staffed 24 hours * capacity 40 * no maximum stay * odd work hours can be accommodated if staff are informed * case management including information and referrals, counselling, and housing support |
| **Youth Without Shelter**  
416-748-0110 ext. 0  
6 Warrendale Court  
Etobicoke, ON M9V 1P9  
communications@yws.on.ca  
www.yws.on.ca | **16-24 * daily 24 hours**  
**Residential Program** - offers emergency accommodation for up to 33 youth each night. The program meets the immediate needs of the youth by providing them with crisis counselling, safe shelter, nutritious food, new clothing, and hygiene products |
| **YWCA Toronto, First Stop Woodlawn Shelter**  
416-922-3271  
80 Woodlawn Ave E  
www.ywcatoronto.org  
1intake@ywcatoronto.org | **16-25 women * daily, 24 hours * Ambulatory homeless women who are in crisis, including assaulted women**  
**Shelter** -- capacity 44 (22 for women 16-25 years) * second stage housing -- capacity 12 * meals, clothing * counselling and referrals -- addictions, employment, health, housing, trauma * crisis intervention * advocacy |