

### **Appletree Virtual Care**

Web Address: [www.appleetreemedicalgroup.com/medical-services/virtual-care/](http://www.appleetreemedicalgroup.com/medical-services/virtual-care/)

A virtual care appointment is just like a regular doctor's visit, only the doctor is seeing you and speaking with you through your computer or smartphone \* the entire appointment process is completed online \* offers prescriptions \* not all ailments are eligible for virtual care, see website for full list

#### **How it works:**

- Go online and book an appointment
- you will get a confirmation of your appointment
- at the selected date and time of your appointment, click on the link provided to you via email or Text and complete your online check-in.

HOURS: Go online to book an appointment, hours and days varies by how busy and booked they are

AREAS SERVED: Ontario

FEES: None with valid health card \* those without OHIP can pay for virtual care services

ELIGIBILITY: Ages 16 and over

LANGUAGES: English

SERVICE LEVEL: Commercial

### **Cover Health Virtual Care**

Web Address: [www.cover.health](http://www.cover.health)

Virtual walk in clinic \* secure medical advice, answers, & treatment from licensed physicians from the comfort of your home through Ontario Telemedicine

#### **How it works**

- go to website [www.cover.health](http://www.cover.health) and fill out the online registration form
- wait for a doctor to call you back with a video visit at home
- Medical Advice
- Prescriptions
- Refills Requests
- Referrals
- Medical Forms, doctors notes
- COVID-19 assessment**

HOURS: Mon – Fri: 9am – 10pm \* Sat – Sun: 10am – 8pm

INTERSECTION: N/A

AREAS SERVED: Ontario

FEES: None with valid health card

ELIGIBILITY: Anyone - must have a valid health card

LANGUAGES: English

ACCESSIBILITY: N/A

SERVICE LEVEL: Commercial

### **Dial a Doc Virtual Care**

Web Address: [www.dialadoc.ca](http://www.dialadoc.ca)

Goal is to make sure that patients can get their health needs addressed in a timely fashion \* Complete the online form to receive a callback to schedule your phone consultation with one of our doctors \* no actual phone number to call

#### **How it works:**

- 1) Request a consult by filling out a request form online at <https://dialadoc.ca/schedule-now/>
- 2) Leave your contact information.
- 3) We match you to an associated clinic that will call you and set up an appointment with a doctor. You will get a confirmation email with the name and address of the clinic you matched to. Note that not all areas have an associated clinic.

#### **Health services include:**

- Prescription refills
- UTI treatment
- Cold and Flu assessment
- **COVID-19 assessment and counselling**
- Sexual health consultation
- Minor aches, sprains, rashes, and more

HOURS: Varies

INTERSECTION: N/A

AREAS SERVED: Ontario

FEES: None with valid health card

ELIGIBILITY: Must have a valid health card

LANGUAGES: English

ACCESSIBILITY: N/A

SERVICE LEVEL: Commercial

### **Enhanced Care Clinic Virtual Care**

Web Address: [www.enhancedcare.ca](http://www.enhancedcare.ca)

A virtual care appointment is just like a regular doctor's visit, only the doctor is seeing you and speaking with you through your computer or smartphone \* not all ailments are eligible for virtual care

**How it works:**

- Go online and book an appointment or call 647-245-2298 or 905-505-0590
- Online, go to appointments tab, select Telemedicine/Phone call in Location drop down menu then virtual doctor in doctor drop down menu
- select an appointment time

HOURS: Go online or call to book an appointment, hours and days varies by how busy and booked they are \* phones answered Mon - Fri 9 am - 7 pm

AREAS SERVED: Ontario

FEES: None with valid health card \* those without OHIP can pay for virtual care services

ELIGIBILITY: Anyone

LANGUAGES: English

SERVICE LEVEL: Commercial

### **Get Maple Virtual Care**

Web Address: [www.getmaple.ca](http://www.getmaple.ca)

**Offers COVID-19 Screening at no charge with a valid health card**

Connect with an Ontario-doctor through your phone, tablet, or computer from the safety of home to talk about possible COVID-19 infection and your next steps.

Create an account at [www.getmaple.ca](http://www.getmaple.ca)

First, select "COVID-19 Screening Provider" in the app

Log in to Maple and click the See the doctor" button. Next, select "COVID-19 Screening Provider.

**Speak with a doctor**

For a fee you may choose to have a virtual visit with a doctor, see website for full details

HOURS: COVID screening 9am to 6pm ET, seven days a week. \* physician care 24/7

AREAS SERVED: Ontario

FEES: None with valid health card \* those without OHIP can pay for virtual care services

ELIGIBILITY: Anyone

LANGUAGES: English

SERVICE LEVEL: Commercial

### **Good Doctors Virtual Care**

Web Address: [www.gooddoctors.ca](http://www.gooddoctors.ca)

Can now visit with one of their doctors by calling (888) 930-6571 OR texting (705) 910-7799

**Currently screening patients:**

- doing in centre visits when appropriate
- if they are exhibiting any of the symptoms of the virus they are recommending that they stay home and contact Public Health
- If patients are high risk of contracting the virus or have been traveling recently or have any of the symptoms they do the visit over the phone

HOURS: Phones answered 9 am - 6 pm \* offers online chat on website

AREAS SERVED: Locations all over Ontario, check website or call

FEES: None with valid health card \* can pay for services

ELIGIBILITY: Ages 9 months and over

LANGUAGES: English

SERVICE LEVEL: Commercial

**Shoppers Drug Mart Virtual Care (only until March 31<sup>st</sup>)**

Web Address: <https://www1.shoppersdrugmart.ca/en/home>

ONLY UNTIL MARCH 31<sup>ST</sup>

Shoppers Drug Mart has partnered with Maple to provide **unlimited free GP visits** for Canadians to see a doctor online through their platform! You can register and find more information here: <https://www1.shoppersdrugmart.ca/en/home>

Patients will need to register and create an account

HOURS: 7 am - 7 pm

AREAS SERVED: Ontario

FEES: None with valid health card \* those without OHIP can pay for virtual care services

ELIGIBILITY: Anyone

LANGUAGES: English

SERVICE LEVEL: Commercial

**Tia Health Virtual Care**

Web Address: [www.tiahealth.com](http://www.tiahealth.com)

A virtual care appointment is just like a regular doctor's visit, only the doctor is seeing you and speaking with you through your computer or smartphone \* not all ailments are eligible for virtual care \* offers chat

Support line 1 844-322-8806 Mon - Sun 7 am - Midnight

**How it works:**

- Go online at <https://app.tiahealth.com/> or call support line and book an appointment
- Click on the Book Now button to get started
- You will then be prompted to select the type of consultation (video or phone), who the appointment is for (you or someone else), and which provider you would like to speak with
- Lastly, you will be prompted to sign-up or login to confirm your appointment.

HOURS: Go online to book an appointment, hours and days varies by how busy and booked they are

AREAS SERVED: Ontario

FEES: None with valid health card \* those without OHIP can pay for virtual care services

ELIGIBILITY: Anyone 5 years and older

LANGUAGES: English \* French

SERVICE LEVEL: Commercial

**Urgent Care Centre Virtual Care**

Web Address: [www.urgentcarecentre.ca](http://www.urgentcarecentre.ca)

Speak with the physician assessment line at 416-741-2273 - no charge with valid health card

With UCC Virtual Care, powered by Maple, you can connect with a UCC physician for online medical care from your phone, tablet or computer. May be associated fees for physician visits. See website <https://www.getmaple.ca/ucc-clinic/>

If the doctor cannot help, you will be advised to visit a UCC walk-in clinic instead.

HOURS: Physician line Mon - Fri 10 am - 10 pm \* Sat, Sun 10 am - 6 pm

AREAS SERVED: Ontario

FEES: None with valid health card \* those without OHIP can pay for virtual care services

ELIGIBILITY: Anyone

LANGUAGES: English

SERVICE LEVEL: Commercial

**Vital Urgent Care and Virtual Care (Brampton)**

Web Address: [www.vitalurgentcare.ca](http://www.vitalurgentcare.ca)

**Due to COVID-19 the Urgent Care Clinic is CLOSED and is offering telemedicine services instead**

The clinic is offering virtual appointments where the doctors will call or video chat \* Existing or new patients can reach by email [reception@vitalmedicine.ca](mailto:reception@vitalmedicine.ca) or call 647-691-5334 to book an appointment virtually with a doctor \* visit website for further details

HOURS: Mon-Fri 930am-8pm Sat-Sun 10-6PM \* Virtual Care 24 hours

INTERSECTION: Wanless/Creditview

AREAS SERVED: Ontario

FEES: None with valid health card \* those without OHIP can pay for virtual care services

ELIGIBILITY: Anyone

LANGUAGES: English\* Hindi \* Punjabi \* Gujarati

ACCESSIBILITY: Fully accessible

SERVICE LEVEL: Commercial

### **Vital Urgent Care - Virtual Care ONLY(Burlington)**

Web Address: [www.vitalurgentcare.ca](http://www.vitalurgentcare.ca)

**This site is a Virtual Care site ONLY - no walk in services**

(289) 636-1502

The clinic is offering virtual appointments where the doctors will call or video chat \* Existing or new patients can reach by email [reception@vitalmedicine.ca](mailto:reception@vitalmedicine.ca) or call 647-691-5334 to book an appointment virtually with a doctor \* visit website for further details

HOURS: 24 hour virtual care

AREAS SERVED: Ontario

FEES: None with valid health card \* those without OHIP can pay for virtual care services

ELIGIBILITY: Anyone

LANGUAGES: English\* Hindi \* Punjabi \* Gujarati

SERVICE LEVEL: Commercial

### **Vital Urgent Care and Virtual Care (Etobicoke)**

Web Address: [www.vitalurgentcare.ca](http://www.vitalurgentcare.ca)

**Due to COVID-19 the Urgent Care Clinic is CLOSED and is offering telemedicine services instead**

Urgent Care sees walk in patients for non emergency medical illnesses

416-232-0018

The clinic is offering virtual appointments where the doctors will call or video chat \* Existing or new patients can reach by email [reception@vitalmedicine.ca](mailto:reception@vitalmedicine.ca) or call 647-691-5334 to book an appointment virtually with a doctor \* visit website for further details

HOURS: Monday-Friday 10-6 \* Sat 10-4 \* Virtual Care 24 hours

INTERSECTION: Bell Manor Dr and Berry Rd

AREAS SERVED: Etobicoke and area \* virtual care Ontario

FEES: None with valid health card \* those without OHIP can pay for virtual care services

ELIGIBILITY: Anyone

LANGUAGES: English\* Hindi \* Punjabi \* Gujarati

ACCESSIBILITY: Fully accessible

SERVICE LEVEL: Commercial