

Yes, I Would Like to Get Involved at Indus!

Be a Volunteer or Become a Member and make a difference

Volunteering is one way you can make a difference! With a variety of roles and responsibilities available, volunteering at Indus can be a rewarding experience. Not only will you make a positive difference in the life of an Indus client, you can also learn new skills that may help your own career aspirations.

Membership at Indus Community Services is open to all individuals who believe in and support the work of our agency. We invite you to get involved. As a member you will receive updates about the activities of the organization. There is an annual individual membership / renewal fee of \$10.

I would like to become a:

- ☐ Volunteer
- ☐ Member of Indus Community Services - \$10

Name (please print)

Address

City Province Postal Code

Telephone # Email

Your preferred method of communication is: ☐ Telephone ☐ Email

☐ Membership fee cheque payable to: **Indus Community Services**

** If you are under 18 and would like to volunteer, please have an adult fill and return your form.*

Please complete this form, detach and mail to the address below.

We will contact you for follow-up.

Indus Community Services
3038 Hurontario Street, Suite 206
Mississauga, ON L5B 3B9

Indus is Here to Help

All Indus programs are inclusive and we welcome individuals of all faiths, genders, ethnicity and sexual orientation to participate in any appropriate programs. Indus has six locations to serve you. Our diverse and highly trained staff members speak a variety of languages including English, French, Hindi, Punjabi, Tamil, Urdu, Bengali, Gujarati, and Arabic.

LOCATIONS:

MISSISSAUGA

HEAD OFFICE

3038 Hurontario Street, Suite 206 & 307
Mississauga, ON L5B 3B9
Phone: 905-275-2369 | **Fax:** 905-275-6799

HEALTH SERVICES

415 Matheson Blvd. East
Mississauga, ON L4Z 2H2
Phone: 905-507-6099 | **Fax:** 905-507-1787

BRAMPTON

NEWCOMER & FAMILY SERVICES

21 Regan Road, Unit H & I
Brampton, Ontario L7A 1C5
Phone: 905-459-4776 | **Fax:** 905-459-4347

HEALTH SERVICES

245 Queen Street East, Unit 2
Brampton, ON L6W 2B5
Phone: 905-595-1669 | **Fax:** 905-595-1670

WOMEN & FAMILY SERVICES

Safe Centre of Peel

60 West Drive, Suite 110
Brampton, ON L6T 3T6
Phone: 905-450-4650 | **Fax:** 905-450-5478

NEWCOMER & FAMILY SERVICES

180-B Sandalwood Parkway East, Suite 3000,
Brampton, ON L6Z 4N2
Phone: 905-840-6666 | **Fax:** 904-840-6636

Funded by:



Immigration, Refugees
and Citizenship Canada



Ontario



Region of Peel
Working for you



United Way



www.induscs.ca
Email: info@induscs.ca
Facebook: /Indus Community Services
Twitter: @Indus_Helps

Charitable Business Number: 107505810-RR0001
05/17



NEWCOMER SERVICES



Providing the
Support Needed
to Start Your New
Journey

Services for Newcomers

Starting a new life in a new country or city can be intimidating. Often we don't know where to begin or who to turn to first for assistance. You can take comfort in knowing that Indus Community Services has over 30 years of experience guiding newcomers through the maze of employment, education & training, housing, health, citizenship, and financial questions that first come to mind.

Our programs are free of charge and culturally and linguistically responsive. Our staff speaks a variety of languages including Hindi, Punjabi, Tamil, Urdu, Bengali, Gujarati and Arabic.

Our programs are inclusive and welcome individuals of all faiths, gender, ethnicity and sexual orientation.

We will be there for you step by step to ensure your transition goes as smoothly as possible.

"I got a office job because of you. You changed everything. When I changed my resume, I received many more opportunities. Thank you so much."
Tuan

Our Programs and Services at a glance

Information & Referral

Since its inception, a key activity of Indus has been to provide clients with a multidimensional Information and Referral program. A strategic priority of the agency, we provide client-centred services that meet your needs. Indus has an experienced team of highly skilled counsellors that will present you with a variety of options to move your life forward in a positive direction. Based on that information, you make the decision on how to proceed.

Our services include:

- Personalized counselling and support
- Workshops, information sessions and guidance on skills development, training and employment
- Translations and interpretation for settlement related issues
- Commissioner of Oath services
- Linkages to external services such as income tax clinics and legal aid
- Referral to other relevant community and government resources

Employment Services

Finding employment is often the first priority and the biggest challenge for newcomers to Canada. Many newcomers learn the harsh reality that education and accreditation levels earned in one's native country do not always transfer equally to your new country of residence.

Finding employment can be an intimidating process. Indus will guide you through a series of steps that will make entering the Canadian workforce an exciting and fulfilling experience.

First and foremost, clients in the Indus Newcomer Programs are able to acquire extensive job search training. During your time in our program you will learn the latest best practices and techniques that are effective to help you find gainful employed in the Greater Toronto Area labour market.

Our services include:

- Skills assessment
- Resume and cover letter writing
- Coaching for a successful interview
- Labour market research, job fairs and networking opportunities
- Access to a Resource Centre and use of computers, telephone, fax and photocopier

Looking for a job is never an easy experience for anyone. It takes time, energy and determination to find the right position. Indus will help make that process a success. Enrolment in this program will bring you one step closer to finding a job that is meaningful for you.

English Language Training (LINC)

Staff members at Indus recognize and understand the difficulties faced by newcomers with language barriers. A language barrier negatively affects one's ability to communicate effectively in a new country and tasks such as filling out government forms at the municipal, provincial or federal level becomes a difficult or impossible undertaking.

Our English language training program helps newcomers improve their overall English communication skills. Clients who complete this program gain a level of proficiency in English that allows them to become more engaged in their community, enhances their skills and their employment possibilities.

English language training is an important step to your success!

Our services include:

- English language training with certified instructors and specialized software
- Part-time classes from Literacy to Benchmark 8 (morning and afternoon classes available)
- Educational workshops, presentations and field trips
- Certificate of Language Proficiency to meet Citizenship requirements
- Transportation assistance to eligible clients
- Programming for school aged children during PD days, March and summer breaks
- Care for children aged 19 months to 6 years

Providing supervised childcare, by trained staff members, for the children of clients in our LINC program is an integral part of everyone's success. Parents can concentrate on their program worry free and the children are cared for in a safe and caring environment.

Yes, I Want To Financially Support Indus!

DONATION FORM

I would like to give:

☐ \$25 ☐ \$50 ☐ \$100 ☐ Other \$ _____

☐ My gift is by cheque, payable to: **Indus Community Services**

☐ My gift is by credit card: ☐ Visa ☐ MasterCard

☐ Mr. ☐ Mrs. ☐ Ms.

Name (please print)

Address

City

Province

Postal Code

Telephone #

Email

For Credit Card Use only:

Name (please print)

Card Number

Expiry Date

I would like to direct my gift to:

☐ Area of greatest need

☐ Newcomer Services

☐ Health Services

☐ Family Services

☐ I wish for my donation to remain anonymous

☐ _____

Please complete this form, detach and mail to:

Indus Community Services

3038 Hurontario Street, Suite 206

Mississauga, ON L5B 3B9

Tax receipts provided for gifts of \$20 or more.

Charitable Business Number: 107505810 RR0001